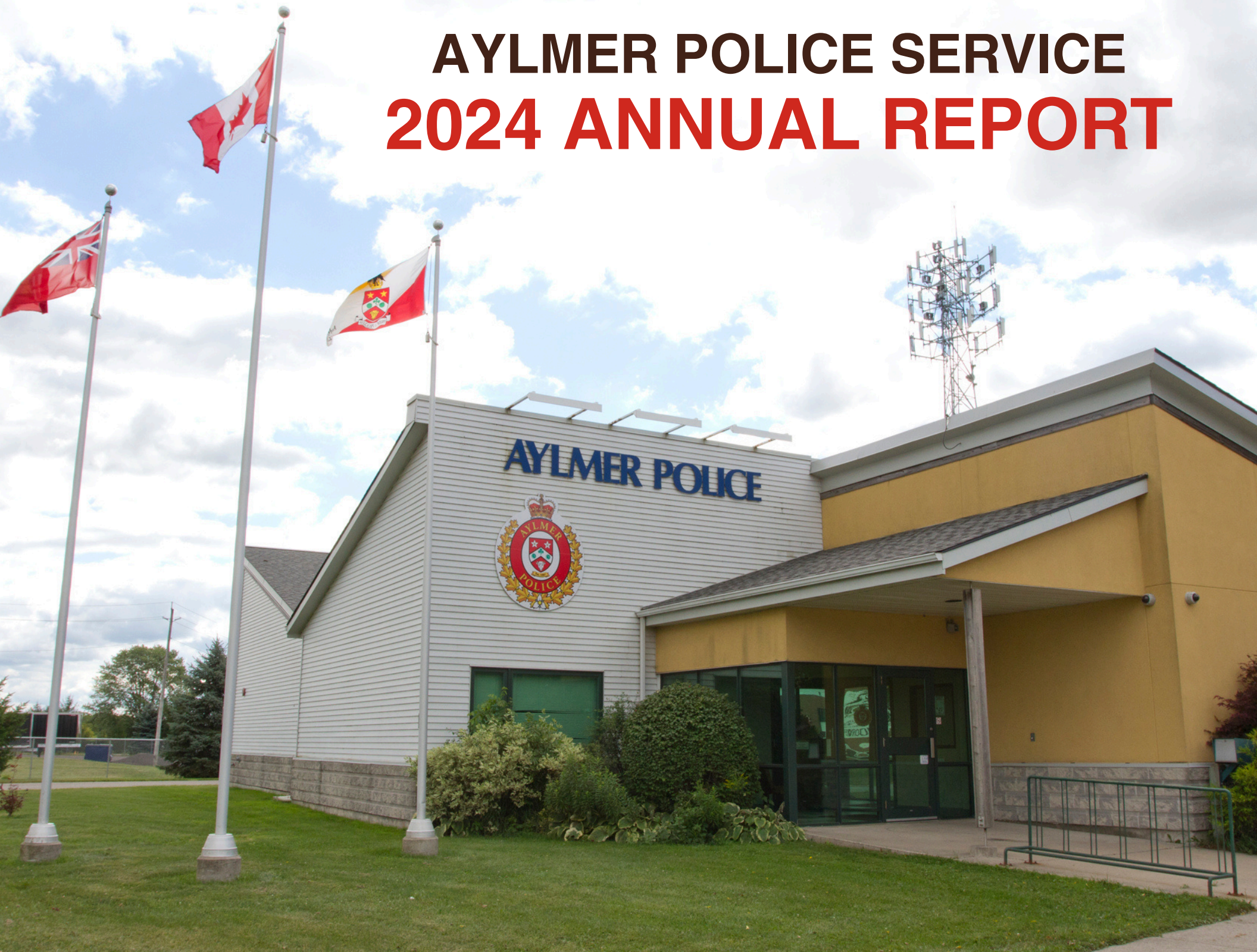


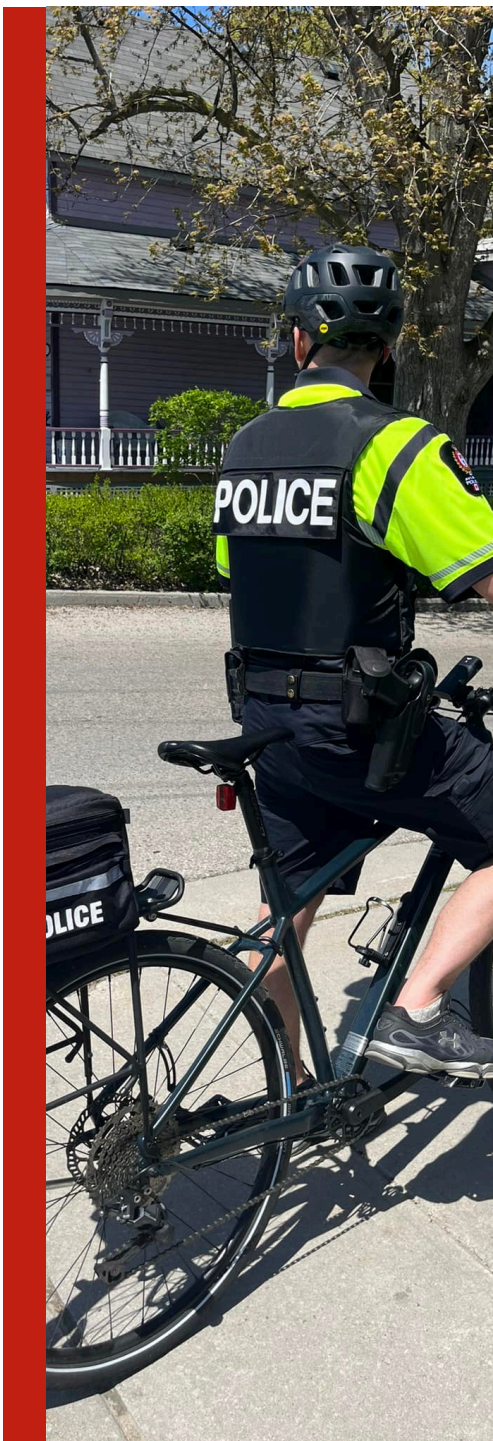
# AYLMER POLICE SERVICE 2024 ANNUAL REPORT





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# AYLMER POLICE SERVICE

## MISSION

To work in partnership with our community to prevent and reduce crime, safeguard public trust, and improve the quality of life through dedicated and professional service delivery.

## VISION

To provide the highest quality of service by being accountable, compassionate, professional and efficient in our response to diverse community needs.

## VALUES

- **Accountability** - Accepting individual and collective responsibility for our actions and achieve success as a result of what we do
- **Integrity** - Demonstrating leadership by example and choosing our thoughts and actions based on core values
- **Professionalism** - We will be above reproach and demonstrate technical competence and personal commitment to the communities we serve.
- **Compassion** - We will treat all people with empathy, respect, equity and dignity and demonstrate sympathetic understanding of those that need assistance.





# MESSAGE FROM THE CHIEF

On behalf of the members of the Aylmer Police Service, I am proud to present the 2024 annual report. This report serves to highlight our achievements throughout the year and provide an accurate snapshot of the service we provide to the Town.

Our dedicated officers have worked tirelessly to serve our community with integrity, professionalism, and respect. This last year was one of modernization and change. The implementation of the new *Community Safety and Policing Act* created new challenges and several new legislative requirements which we have worked toward ensuring compliance with. This year also saw our members taking on a commendable and increased workload with a 9% increase in calls for service.

Several new staffing changes occurred during 2024 which has been a welcomed addition to our service and community.

The 2025-2028 Strategic Plan was shaped with the feedback of community members, Council, the Aylmer Police Service Board and Aylmer Police Service members.

The cornerstone of community policing is rooted in relationships, visibility and approachability. In 2024, we again saw our highest number of foot patrol hours downtown. This continues to be a priority for our police service moving forward.

In line with our Strategic Plan, our service will continue to embrace new technology, enhance our community partnerships, and increase our overall level of service delivery while being cognizant of fiscal responsibility.

I want to thank the residents of Aylmer for their continued trust in the Aylmer Police Service. We understand that the work we do is only possible because of the support we receive from each of you. Together, we will continue to build a strong, safe, and vibrant community. I would also like to thank the dedicated members of our Police Service who strive for excellence in their daily duties. We truly have an exceptional Police Service with depths of talent and ability for which the Town should be proud.



**Kyle Johnstone**  
Chief of Police



# MESSAGE FROM THE BOARD CHAIR

It has been an honour to serve as Chair of the Aylmer Police Service Board, and I am grateful for the opportunity to work alongside dedicated Board members, officers, and staff who are committed to the safety and well-being of our community.

In 2024, we welcomed several new members to our Police Service and also re-welcomed Sheri Andrews to the Board. Their contributions and experiences will strengthen our collective efforts in serving the people of Aylmer.

I would like to extend my sincere appreciation to Chief Zvonko Horvat for his years of leadership and service. On behalf of the Board, we wish him all the best in his retirement. As we look ahead to 2025, we are pleased to welcome Kyle Johnstone as Chief of Police and Chris Johnson as Deputy Chief of Police. We look forward to their leadership in guiding the Service through the evolving landscape of policing.

This past year has seen notable achievements, including reductions in violent crime, property crime, and domestic dispute-related incidents. These successes reflect the professionalism, dedication, and tireless work of our officers and civilian staff. Beyond enforcement, their engagement in community events and outreach initiatives demonstrates a true commitment to building trust and fostering strong relationships with residents.

With new legislation shaping the future of policing, the Board remains committed to ensuring the Service is well-equipped to adapt and continue delivering effective, community-focused policing.

On behalf of the Board, I extend my deepest gratitude to all members of the Aylmer Police Service for their unwavering dedication. Your service makes a difference every day, and we thank you for keeping our community safe.



**William Barber**  
Board Chair  
Aylmer Police Service Board



# AYLMER POLICE SERVICE BOARD

The Aylmer Police Service Board is comprised of five members and a secretary. In 2024, William Barber was elected as Chair. Deputy Mayor Pete Barbour was elected as Vice Chair and Sheri Andrews and reappointed to a vacancy. The Aylmer Police Service Board is a member of the Ontario Association of Police Service Boards (OAPSB).



**Sheri Andrews, Ken Graves, William Barber, Mary French, Pete Barbour**



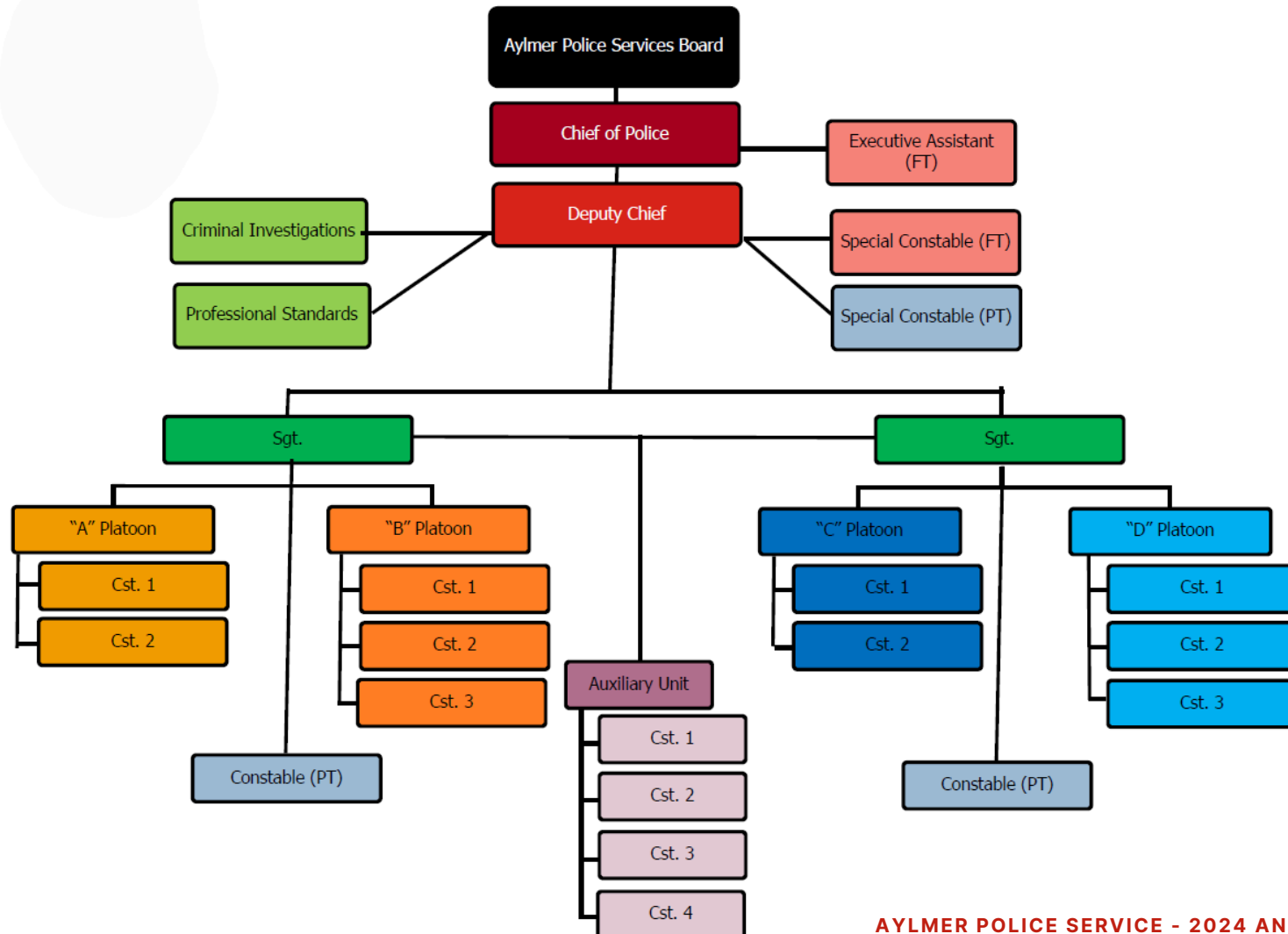


# ORGANIZATIONAL STRUCTURE

The Aylmer Police Service is led by the Chief of Police, support by a Deputy Chief, an Executive Assistant, and two Special Constables (one full-time, one part-time).

The operational structure includes Criminal Investigations and Professional Standards units, along with two Sergeants overseeing four platoons: "A" (2 Constables), "B" (3 Constables), "C" (2 Constables), and "D" (3 Constables).

Additionally, there are two part-time Constables and an Auxiliary Unit with four Auxiliary Constables. The Aylmer Police Service Board provides governance and oversight.



# STAFFING CHANGES

## Constable Rebecca Challis



PC Challis completed the Ontario Police College in April 2024 and was sworn in as a Constable.

## Constable Luka Samija



PC Samija completed the Ontario Police College in April 2024 and was sworn in as a Constable.

## Constable Matthew Kunder



PC Kunder completed the Ontario Police College in September 2024 and was sworn in as a Constable.



# STAFFING CHANGES

## Retirement - Chief Zvonko Horvat



In September 2024, Chief Zvonko Horvat announced his retirement after more than 38 years of policing and the last 6+ years with the Aylmer Police. His contributions to policing and the Town of Aylmer will be missed. We wish Chief Horvat a well-deserved retirement in 2025.



FOR IMMEDIATE RELEASE

September 12, 2024

### **Aylmer Police Service Board Announces Retirement of Chief of Police**

**Aylmer, Ontario** – The Aylmer Police Service Board has accepted the retirement of Chief Zvonko Horvat, effective January 31, 2025. We are deeply grateful for his years of service and unwavering dedication to the safety and well-being of our community. Chief Horvat has set a high standard of excellence in law enforcement during his time with the Aylmer Police Service.

After careful consideration, the Aylmer Police Service Board has made the decision to promote internally. We are pleased to announce that Deputy Chief Kyle Johnstone, who has demonstrated exemplary performance and leadership, will be appointed as Chief of Police of the Aylmer Police Service effective February 1, 2025. We are confident that the department will continue to excel in serving our community under Johnstone's leadership.

We thank Chief Horvat for his remarkable service and wish him all the best in his well-deserved retirement.

A handwritten signature in black ink, appearing to read "W. Vanraes".

William Vanraes, Chair  
Aylmer Police Service Board

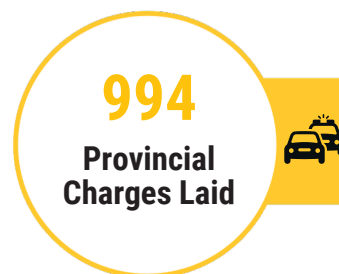
# 2024 OFFENCE BREAKDOWN

Offence	2023	2024	% Change
Assault with weapon/bodily harm	13	14	7% increase
02-Sexual Assault	9	11	22% increase
03-Robbery	2	1	50% increase
04-Assault	35	31	11% decrease
05-Break & Enter	10	17	70% increase
06-Auto Theft	3	2	33% decrease
07-Theft Over	4	2	50% decrease
08-Theft Under	58	73	25% increase
09-Mischief	34	29	14% decrease
10-Fraud	43	50	16% increase
11-Theft from M/V	10	9	10% decrease

Criminal Code & Provincial Statute Charges Laid	2023	2024	% Change
Highway Traffic Act	922	854	7% decrease
Criminal Code Offences	320	275	14% decrease
Liquor License Control Act	27	29	7% increase
Trespass to Property	24	12	50% decrease
Compulsory Auto Insurance	101	93	8% decrease
Cannabis Control Act	11	12	9% increase
Dog Owners Liability Act	0	5	500% increase

Drug Offences	2023	2024	% Change
Possession 4(1) CDSA	10	8	20% decrease
Trafficking 5(1) CDSA	0	0	No change
Trafficking 5(2) CDSA	0	10	1000% increase

Calls for Service	2023	2024	% Change
Total Occurrences	2,986	3,230	8% increase
Beat Patrol (Hours)	589	643	9% increase
Bicycle Patrol (Hours)	61	44	27% increase





# CRIME SEVERITY INDEX

## Crime Severity Index (CSI) – 2023

The Crime Severity Index is a weighted score produced by Statistics Canada based on the type of reported crime in a community. Types of crime are weighted, meaning that more serious and violent crimes are given a higher individual score than crimes considered to be less serious in nature. The CSI allows for direct comparisons to be made across similarly sized communities in terms of violent crime, non-violent crime and total crime (violent and non-violent combined).

Overall CSI ↓	Violent CSI ↓	Non-Violent CSI ↓
47.8	56.3	44.7
(20.8% decrease from 2022)	(24.7% decrease from 2022)	(18.7% decrease from 2022)

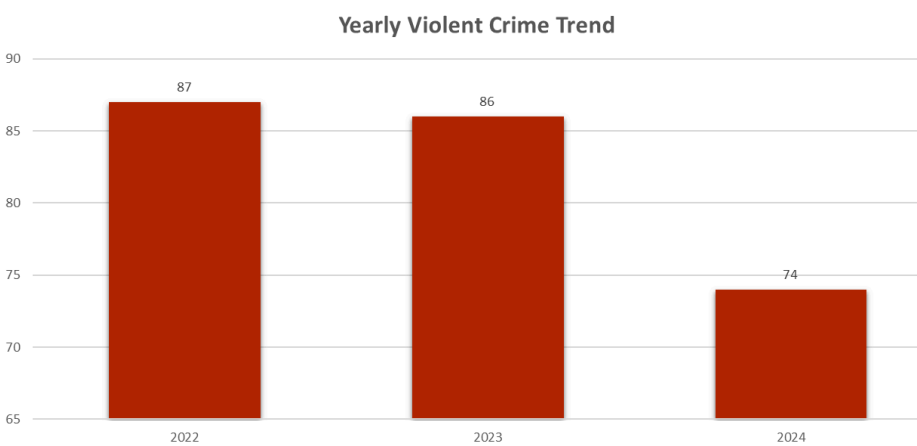
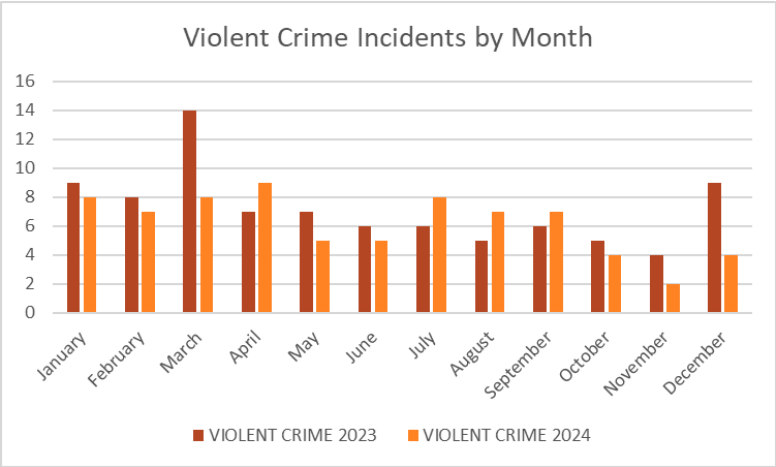
## Weight Clearance Rate - 2023

The Weighted Clearance Rate is a score produced by Statistics Canada based on the number of crimes being cleared by a given police service. For the purposes of this statistic, “cleared” means the crime was solved, either by charges being laid and/or a suspect being identified. Weighted Clearance Rate allows for direct comparisons of individual police services to determine how effectively they are solving crimes in their community.

Overall weighted clearance rate	Violent weighted clearance rate	Non-Violent weighted clearance rate
58.6 ↑	87.9 ↓	43.9 ↓
(19% increase from 2022)	(4.2% decrease from 2022)	(68% decrease from 2022)

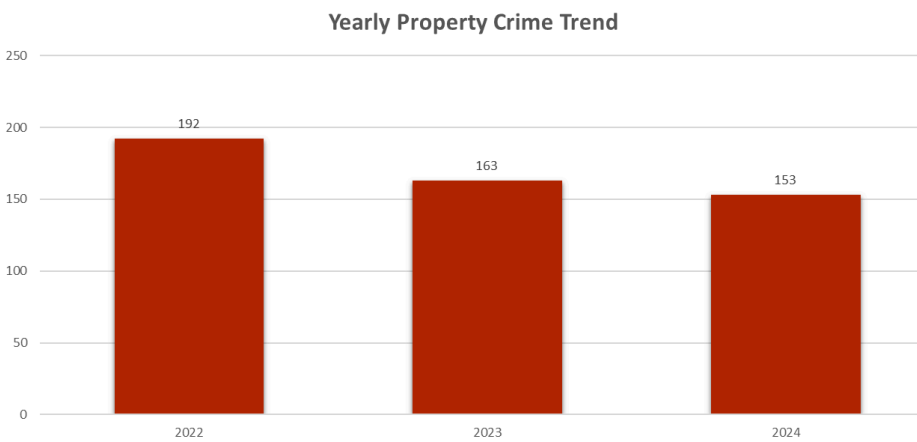
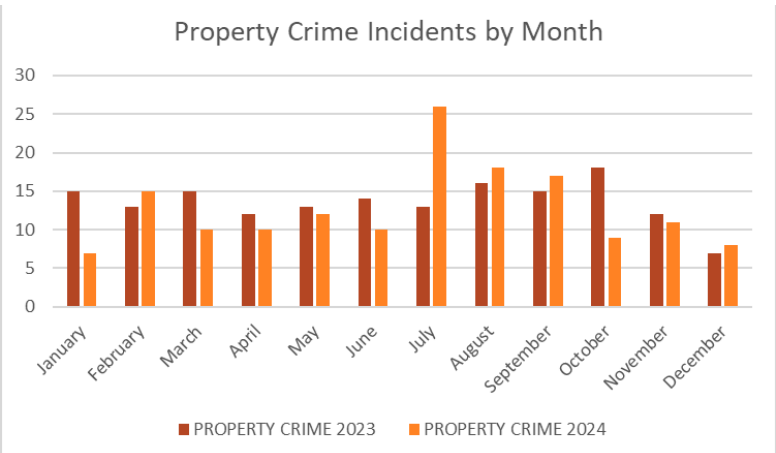
# Violent Crime

Violent Crime Statistics	2023	2024	% Change
Number of Violent Crime Incidents	86	74	14% decrease



# Property Crime

Property Crime Statistics	2023	2024	% Change
Number of Property Crime Incidents	163	153	6% decrease

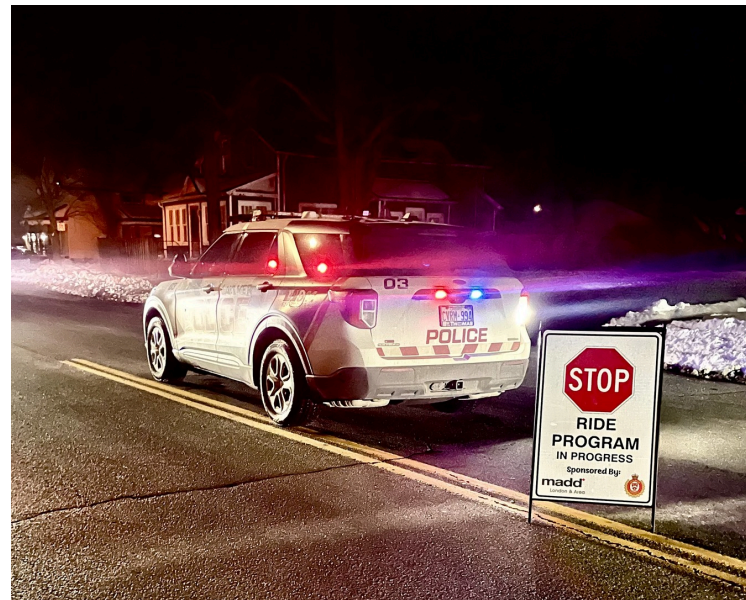




# IMPAIRED DRIVING STATISTICS

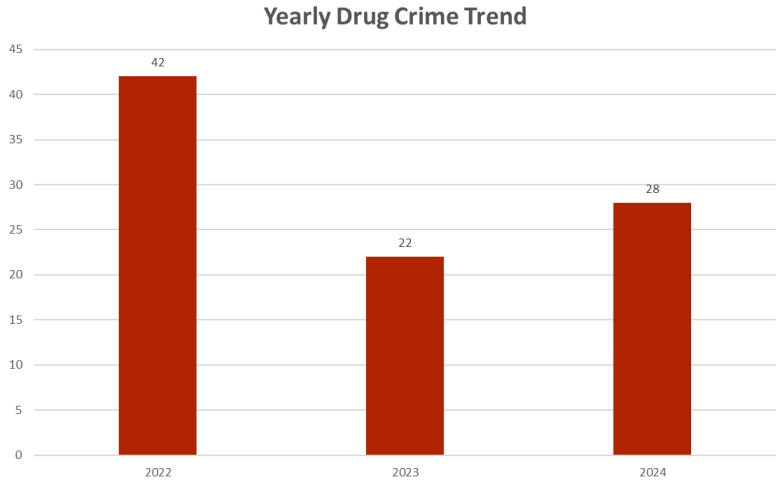
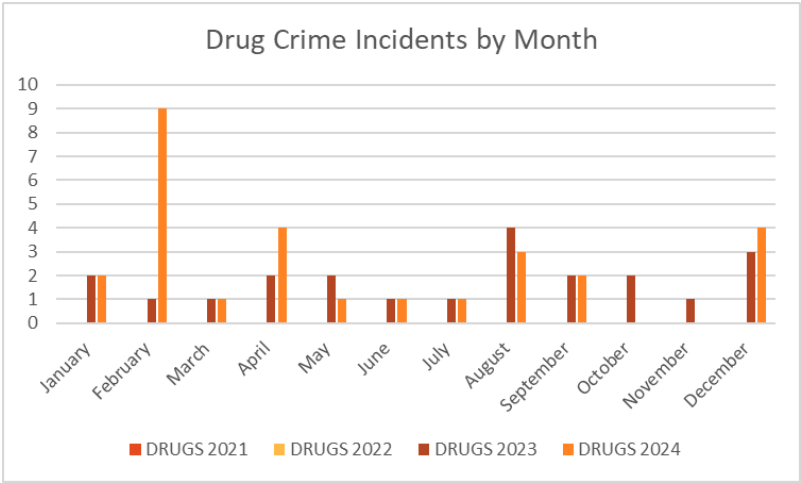
Impaired Driving Statistics	2023	2024	% Change
Total number of impaired drivers arrested	22	28	27% increase
Number of drivers impaired by alcohol	15	22	46% increase
Number of drivers impaired by drugs	7	6	14% decrease
Number of impaired driving charges laid	29	32	10% increase
Total number of males charged	17	22	29% increase
Total number of females charged	5	6	20% increase
3/7/30-day suspensions	9	16	77% increase
Tests for OPP or other agency	5	7	40% increase

Road Safety - RIDE	2023	2024	% Change
On Duty RIDE	124	142	14% increase
Off Duty RIDE (grant funded)	23	22	4% decrease
RIDE total	147	166	12% increase
Vehicles stopped	14,270	16,590	16% increase
Traffic warnings	139	154	10% increase
ASD tests	107	115	7% increase



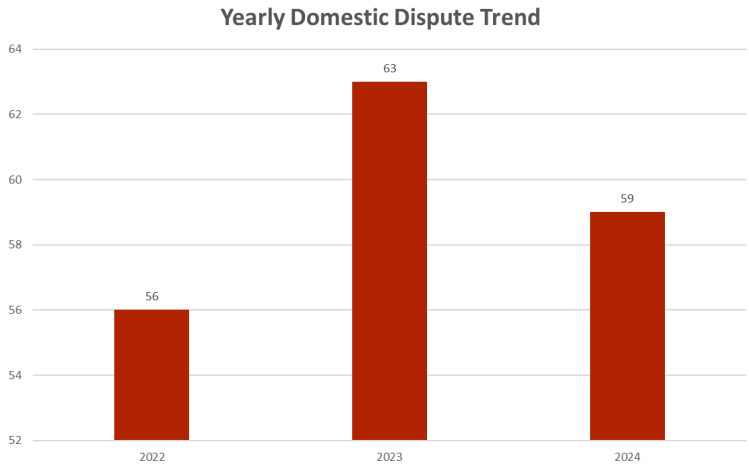
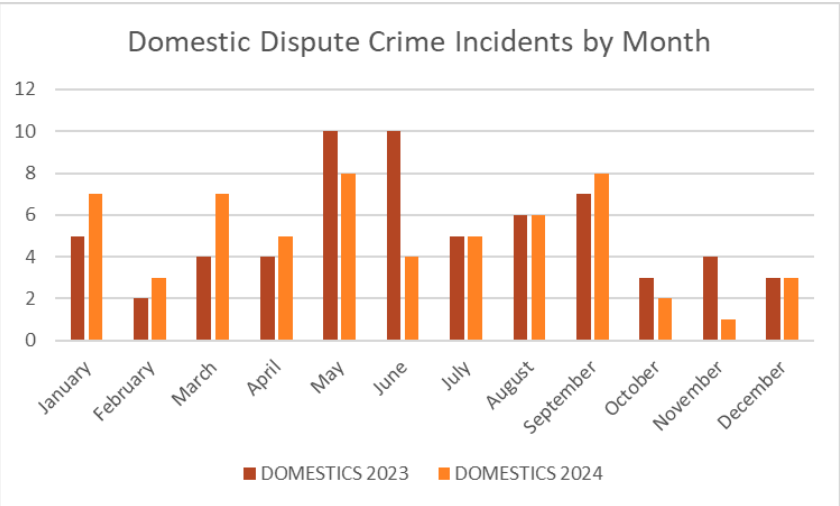
# DRUG CRIME

Drug Crime Statistics	2023	2024	% Change
Number of Drug Crime Incidents	22	28	27% increase



# DOMESTIC DISPUTE CRIME

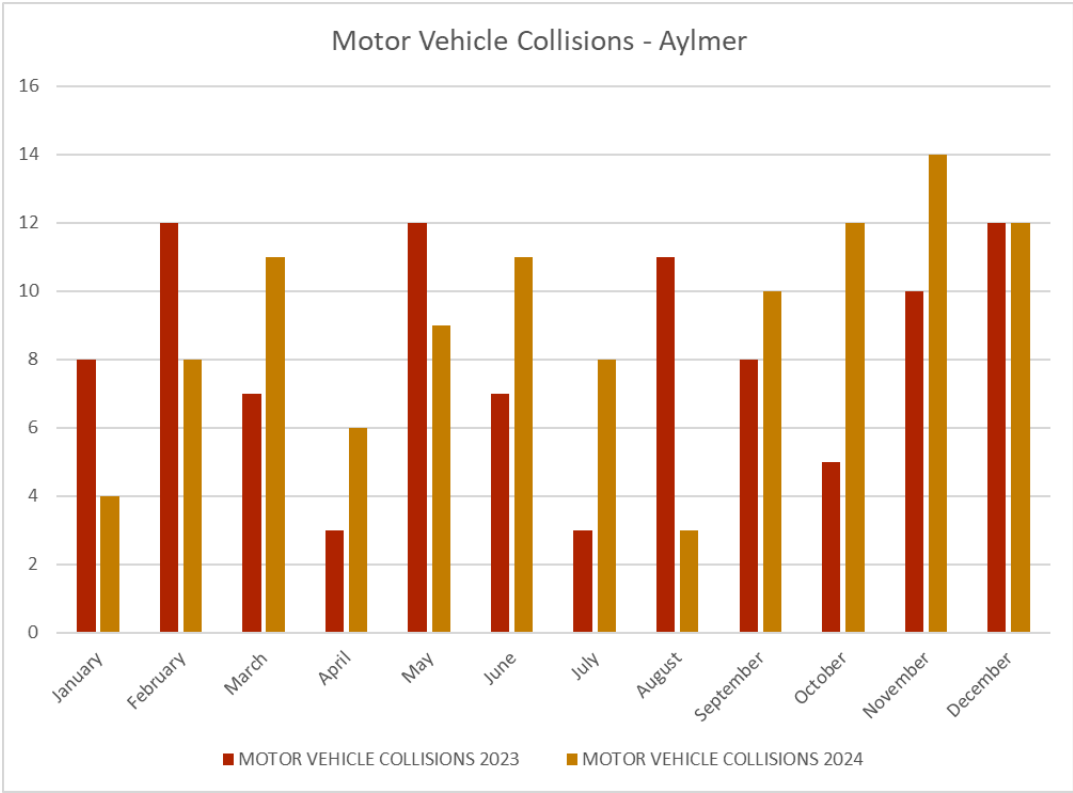
Domestic Dispute Crime Statistics	2023	2024	% Change
Number of Domestic Dispute Crime Incidents	63	59	6% decrease



# MOTOR VEHICLE COLLISIONS

Motor Vehicle Collision Statistics	2023	2024	% Change
Number of Vehicle Collisions	98	108	10% increase

- The leading cause of motor vehicle collisions in Aylmer is attributed to rear end collisions.
- The most frequent charge associated with motor vehicle collisions under the Highway Traffic Act of Ontario was Careless Driving.
- The most frequent location for reported collisions was Talbot and John Street.



**108**  
Motor Vehicle  
Collisions in  
2024

**November**  
Month with the  
highest motor  
vehicle collisions  
in 2024



# MOTOR VEHICLE COLLISIONS - CONTINUED

The Aylmer Police Service is proud to announce that Constable Amanda Ross has been awarded the prestigious St. John Ambulance Lifesaving Award for her heroic actions during a serious motor vehicle collision that occurred in February 2024.

Constable Ross was among first responders to arrive at the scene of a serious motor vehicle collision in town where the driver was in serious medical distress and found with vital signs absent. Constable Ross immediately took charge of the chaotic situation, removed the driver from the vehicle and administered emergency first aid and performed CPR.

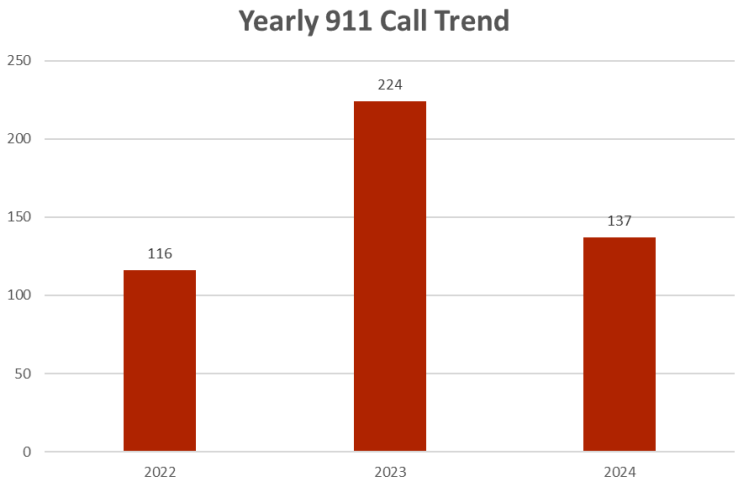
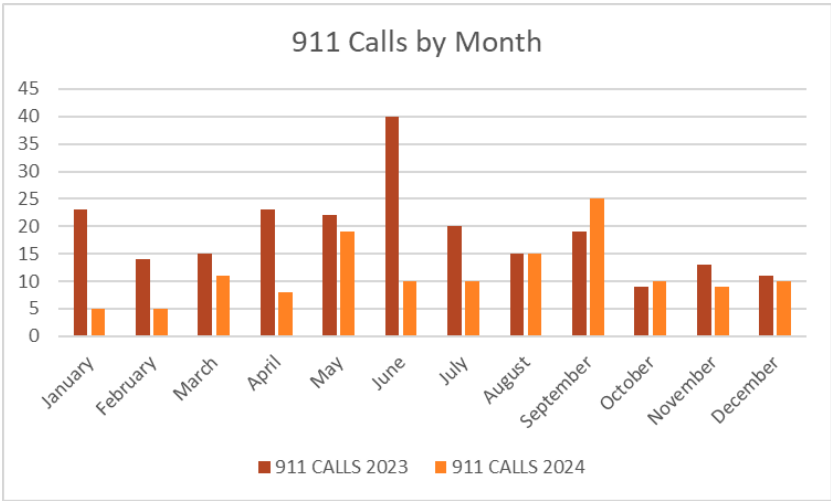
The St. John Ambulance Lifesaving Award is presented to individuals who have been nominated in instances where they have demonstrated exceptional life-saving actions in emergency situations.



**Chair William Barber, Chief Kyle Johnstone, Constable Ross, Constable Long**

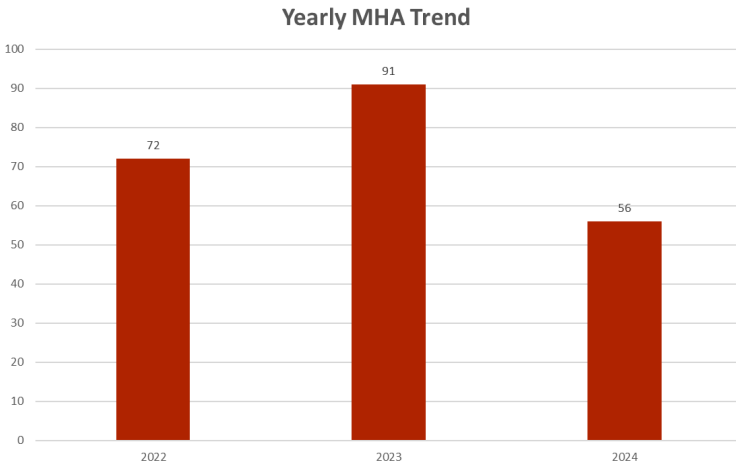
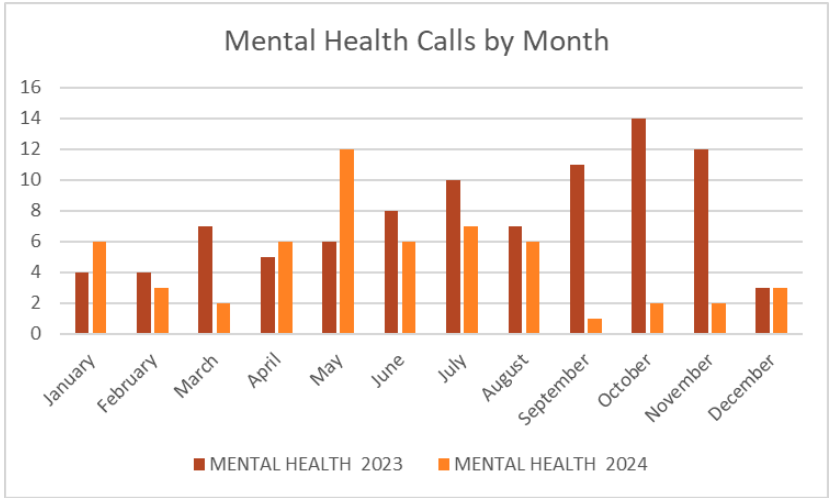
# 911 CALLS

911 Calls Statistics	2023	2024	% Change
Number of 911 Calls	224	137	38% decrease



# MENTAL HEALTH CALLS FOR SERVICE

Mental Health CFS Statistics	2023	2024	% Change
Number of Mental Health Calls	91	56	38% decrease



# SUSPECT APPREHENSION PURSUITS

**Suspect Apprehension Pursuits (SAP)** occur when a police officer attempts to direct the driver of a motor vehicle to stop. The driver refused to obey the officer and the officer pursues in a motor vehicle for the purposes of stopping the fleeing motor vehicle or identifying the fleeing motor vehicle or an individual in the fleeing motor vehicle. When police officers attempt to stop a motor vehicle, and the motor vehicle refuses to pull over, officers use discretion on initiating a pursuit or not. In either event, a fail to stop report is required by the Ministry.

## 2024

- In 2024, Aylmer Police engaged in no Suspect Apprehension Pursuits.
- On four (4) occasions, fail to stop reports were submitted by officers.
  - In two (2) of the incidents, motorcycles failed to stop for police.
  - In two (2) of the incidents, vehicles attempted to be stopped for Highway Traffic Act offences fled from Police.
- In accordance with the legislation and Aylmer Police policy and procedures, all fail to stop occurrences are reviewed by a supervisor and training analyst.
- In all occurrences, the officers were deemed to have acted appropriately, favoring public safety and not initiating a pursuit.



# COLLECTION OF IDENTIFYING INFORMATION IN CERTAIN CIRCUMSTANCES

Pursuant to O. Reg. 58/16 of the Police Services Act, an annual report must be provided by a municipal Chief of Police to a Board under section 31 of Ontario Regulation 3/99 (Adequacy and Effectiveness of Police Services).

## 2024

- In 2024, no attempts or actual collection of information was made under this regulation.

# MISSING PERSON URGENT DEMAND REPORT

Pursuant to the *Missing Persons Act of Ontario*, Police Services are required to report on the number of times an “urgent demand” was made by Police.

## 2024

- In 2024, seventeen (17) missing person reports were filed with the Aylmer Police Service.
- Nine (9) required urgent demands for records.





# USE OF FORCE

Use of Force Statistics	2023	2024	% Change
Use of Force	5	3	40% decrease

Three (3) Use of Force reports were submitted in 2024 as per the provincial reporting regulations and the Aylmer Police Service Policy and Procedures.

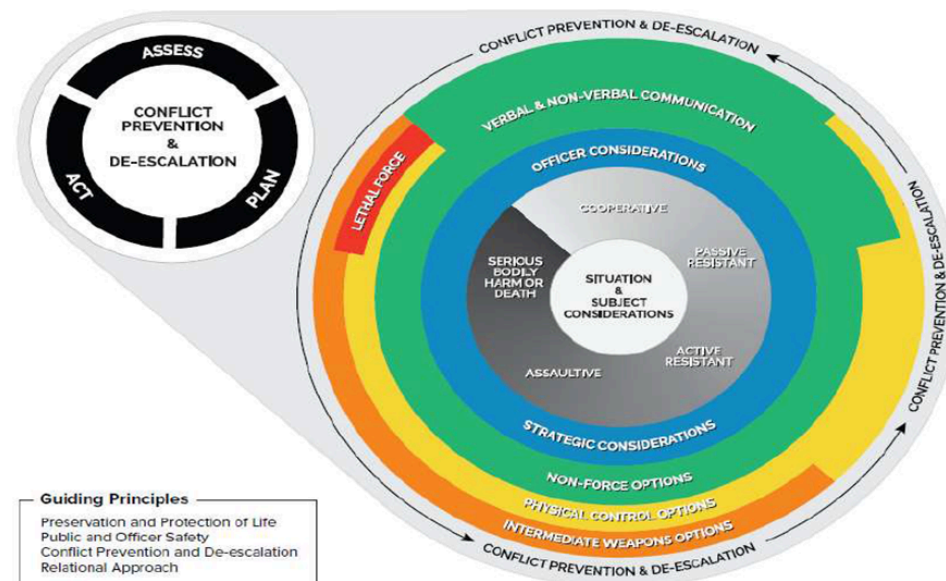
## Use of Force Type and Reason:

- Two (2) reports were submitted by officers who drew the Taser (CEW). All were for attempting to arrest violent/hostile subjects.
- One (1) report was submitted for dispatching injured or sick wild animals (firearm).

## Understanding the Application of Force by Officer and the Governing Laws

In 2023, the former Use of Force Model underwent some changes resulting from recommendations and reviews conducted throughout the province. The 2023 Ontario Public-Police Interactions Training Aid is now the baseline framework for use of force and places an emphasis on cooperative police-public interactions underpinned by de-escalation strategies and a procedural justice mindset.

## Ontario Public-Police Interactions Training Aid (2023)



The officer continuously assesses the interactions and selects the most reasonable option(s) relative to the subject and circumstances given available resources and time.

# PROFESSIONAL STANDARDS, 2024

Aylmer Police Service is committed to providing Aylmer residents with the highest quality police service possible. Our members serve the community with honour and integrity. We treat everyone with dignity and respect individual human rights. When someone raises a concern, we value the feedback and take each complaint seriously.

## 2024

- In 2024, one (1) complaint was received which was resolved by way of customer service resolution.
- One (1) complaint filed in 2023 continued with investigation into 2024 which, at the request of the Chief, was investigated by an external agency (OPP).
  - The matter was found to be unsubstantiated.
  - As is their right, the complainant requested a review of the findings by the OIPRD director. The findings of the director upheld the decision by the OPP investigation citing that the officers acted professionally and courteously towards the complainant.
  - The complaint was closed in September 2024.



**Law Enforcement Complaints Agency**  
**Agence des plaintes contre les forces**  
**de l'ordre**



**Tribunals Ontario**  
**Tribunaux décisionnels Ontario**

# SPECIAL INVESTIGATIONS UNIT, 2024

The SIU is a civilian law enforcement agency, independent of the police, that conducts criminal investigations into circumstances involving police and civilians that have resulted in serious injury, death or allegations of sexual assault. In the course of its investigations, the Unit gathers and assesses evidence, and the Director of the SIU decides whether or not the evidence leads to the reasonable belief that a criminal offence has been committed. If the Director forms such a belief, she or he shall lay a criminal charge against the officer(s), and that charge will then be prosecuted by the Crown Attorney. If the Director does not form such a belief, she or he cannot lay a criminal charge against the officer(s).

## 2024

- In 2024, the SIU investigated one (1) investigation involving the Aylmer Police Service: SIU # 24-OVI-226
- On May 27, 2024, a 48-year-old man operating a motorcycle was seriously injured when he entered a farmer's field and lost control of the motorcycle. As he was being pursued by an Aylmer Police Service cruiser at the time, the SIU was notified of the incident and initiated an investigation. On his assessment of the evidence, the SIU Director Joseph Martino determined there was no reasonable grounds to believe that an officer committed a criminal offence in connection with the man's injury. Subsequently, the matter was closed.





# COMMUNITY SERVICES



Chief Zvonko Horvat and Deputy Chief Kyle Johnstone hosted a morning social at the Old Imperial Farmers' Market in September.



PC Samija represented the Aylmer Police Service at the 2024 Journey for Change fundraiser hosted by the Family Central.



Aylmer Police participated in a charity hockey game versus the Elgin Imperials Para Hockey Team in December.



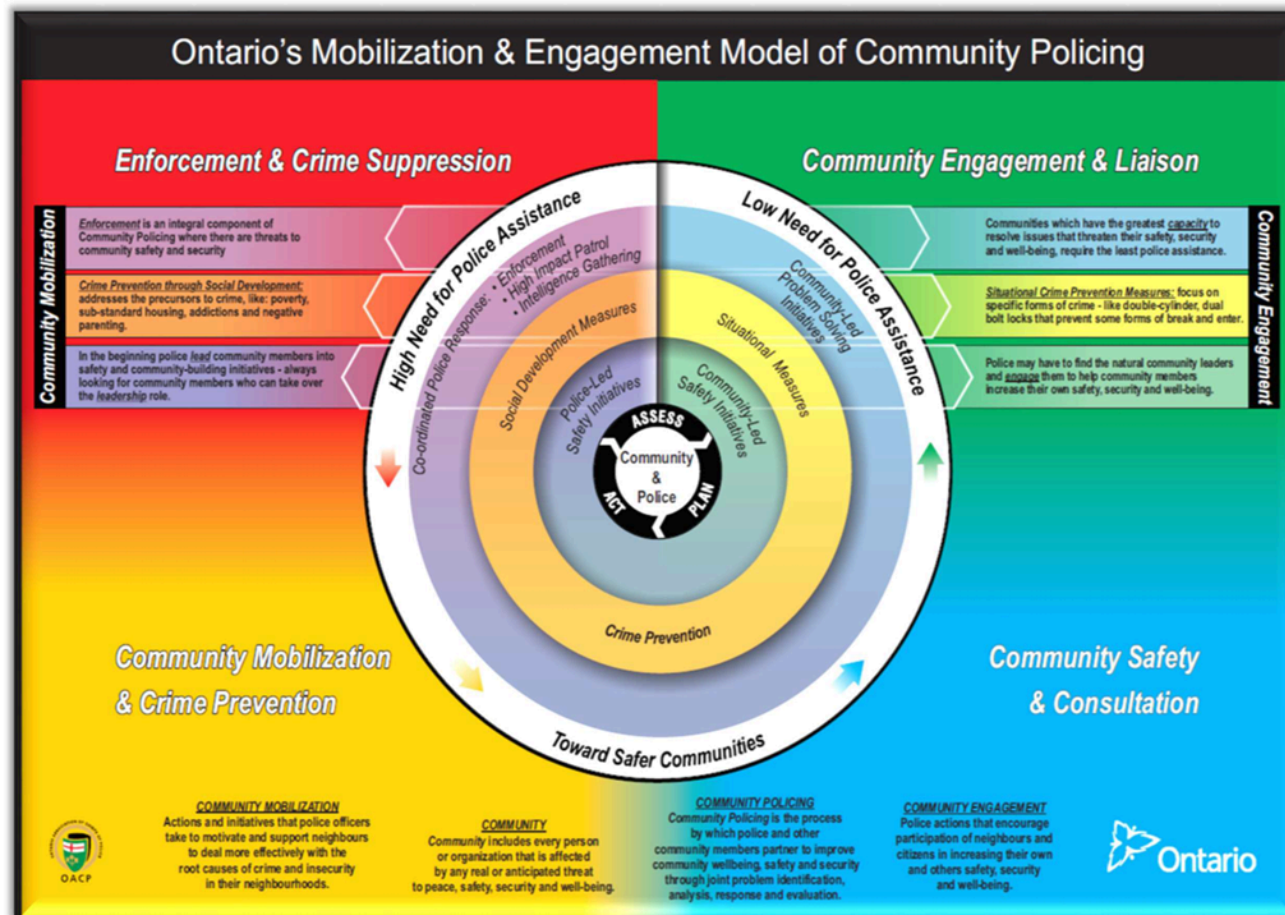
Aylmer Police collected new and gently used toys for the Aylmer Optimist Club for the Cram the Cruiser event in December.



Constable Shaw helps a local resident after a large snowfall.

# COMMUNITY ENGAGEMENT MODEL

The Aylmer Police Service is committed to a community engagement model of policing where crime prevention and proactive community involvement by officers is a core foundation with emphasis on public safety. The community engagement model allows us to work in partnership with other community groups and organizations, which support actions and initiatives that focus on root cause of the problems. The stimulus for modifications rests with a comfort that the Aylmer Police Service is a leader in law enforcement and crime prevention. Our philosophy is that the most effective method of crime reduction is preventing it from happening in the first place.





# ADMINISTRATIVE SUPPORT SERVICES

## Municipal Freedom of Information and Protection of Privacy Act

The Municipal Freedom of Information and Protection of Privacy Act provides citizens with a right of access to records within the custody or control of all municipal sector organizations, including Police Services. Access to these records is not absolute. There are certain mandatory and discretionary exemptions, which are applied. Details about the operation of the Act and interpretations of the 10 exemption provisions can be found at the website of the Office of the Information and Privacy Commissioner (IPC) [www.ipc.on.ca](http://www.ipc.on.ca). The Aylmer Police Service Civilian Administrator is designated as the primary FOIA officer.

**The Aylmer Police processed eighteen (18) requests in 2024.**

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## Record Checks

Civilian Administrator Erica Campbell is responsible for administrative records checks required for volunteer and employment purposes. The three types of record checks include:

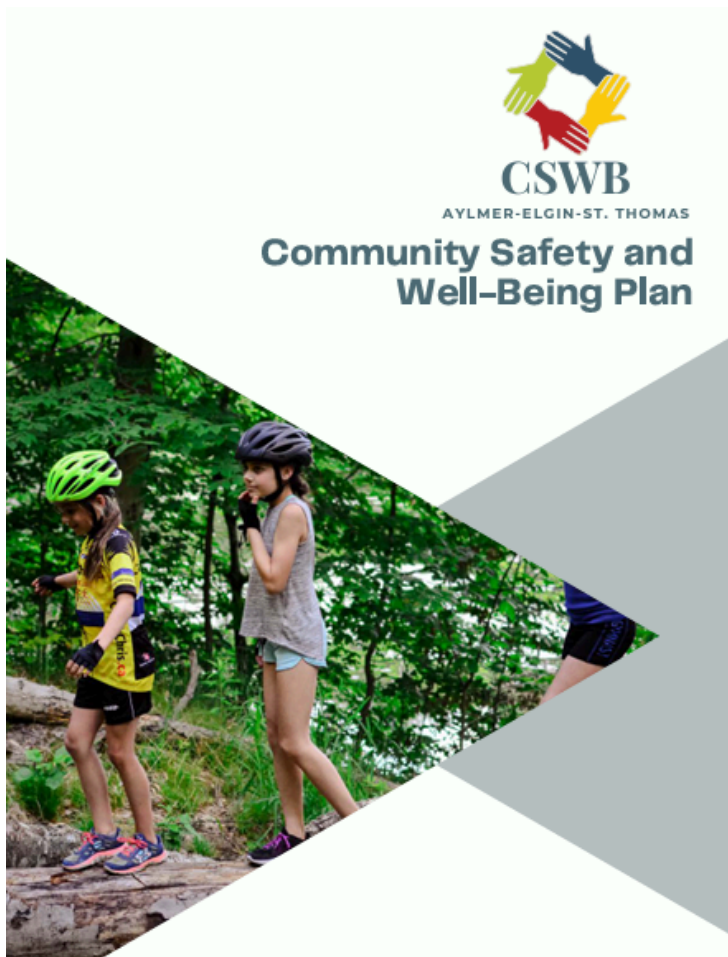
- **Police Criminal Record Check (PCRC)**
  - This check is intended for applicants who are involved as a volunteer, employee or in any situation where a BASIC Police Criminal Record Check is requested. This check is NOT intended for applicants who are seeking volunteer and/or employment with vulnerable persons.
- **Police Criminal Record and Judicial Matters Check (PCRJMC)**
  - Intended for applicants who are seeking volunteer and/or employment with agencies who require a police record check. This check is NOT intended for applicants who are seeking volunteer, student placement or employment with vulnerable persons (i.e. children, elderly).
- **Police Vulnerable Sector Check (PVSC)**
  - This check is restricted to applicants seeking employment, student placement, Foster Parent, Kinship Care or volunteering with vulnerable individuals. "Vulnerable Persons" means persons who, because of their age, a disability or other circumstances, whether temporary or permanent, (A) are in a position of dependence on others; or (B) are otherwise at a greater risk than the general population of being harmed by persons in a position of authority or trust relative to them.

The Aylmer Police processed five hundred and two (502) Criminal Record Checks in 2024.

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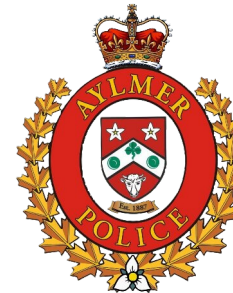
# COMMUNITY SAFETY & WELL-BEING

**Section 248 (1) of the Community Safety and Policing Act stipulates that every municipality shall prepare and, by resolution, adopt a community safety and well-being plan. The Aylmer-Elgin-St. Thomas Community Safety and Well-Being Plan was adopted in 2021.**



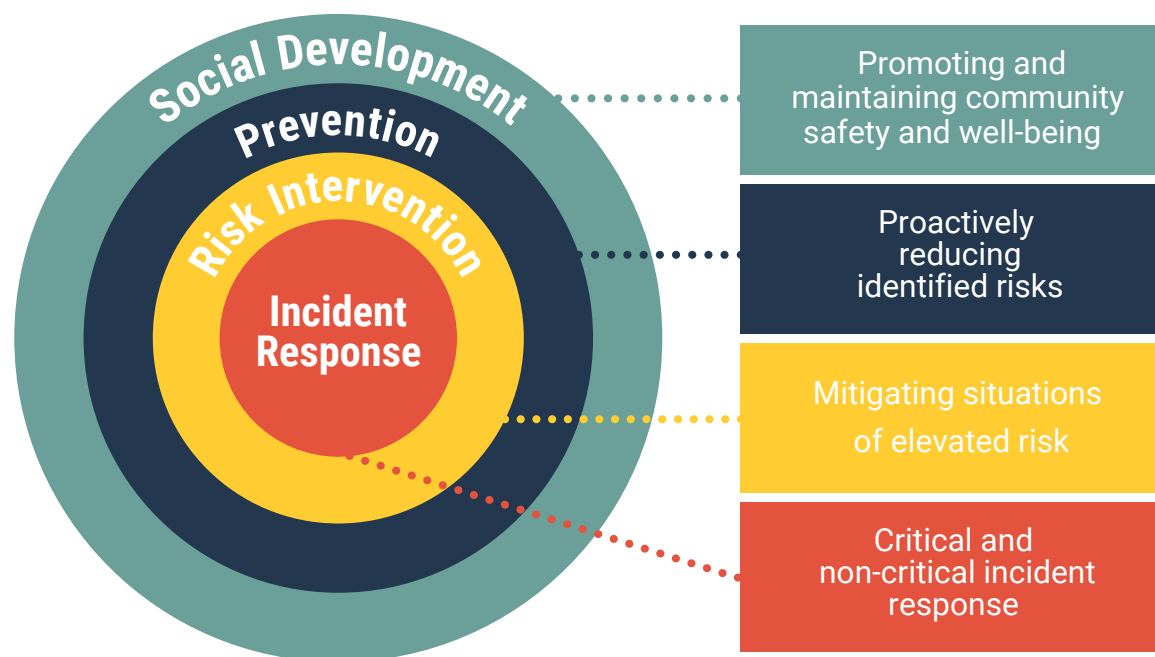
In 2019, changes were introduced in the new Community Safety and Policing Act, which directed municipalities to develop and adopt a Community Safety and Well-Being (CSWB) Plan.

Through an understanding that no singular agency can effectively deal with the complex multi-sectoral issues that are often at the root of criminal activity, CSWB attempts to bring these community agencies together in a collaborative manner to address the four pillars of the Provincial CSWB Framework. While the police are traditionally responsible for incident response, by working with community partners in each of the prevention, risk intervention and social development pillars, a coordinated response can be implemented.



# THE PROVINCIAL CSWB FRAMEWORK

The Aylmer Police Service is committed to working with its CSWB partners to implement the four zones of the Provincial CSWB framework.



## **Incident Response:**

Critical and non-critical incident response, or what is traditionally thought of when referring to crime and safety, including service responses such as police, fire, emergency medical services, child welfare agencies removing a child from their home, a person being apprehended under the Mental Health Act, or a school principal expelling a student.

## **Risk Intervention:**

Mitigating situations of elevated risk by multiple sectors working together to address situations where there is an elevated risk of harm - stopping something bad from happening right before it is about to happen.

## **Prevention:**

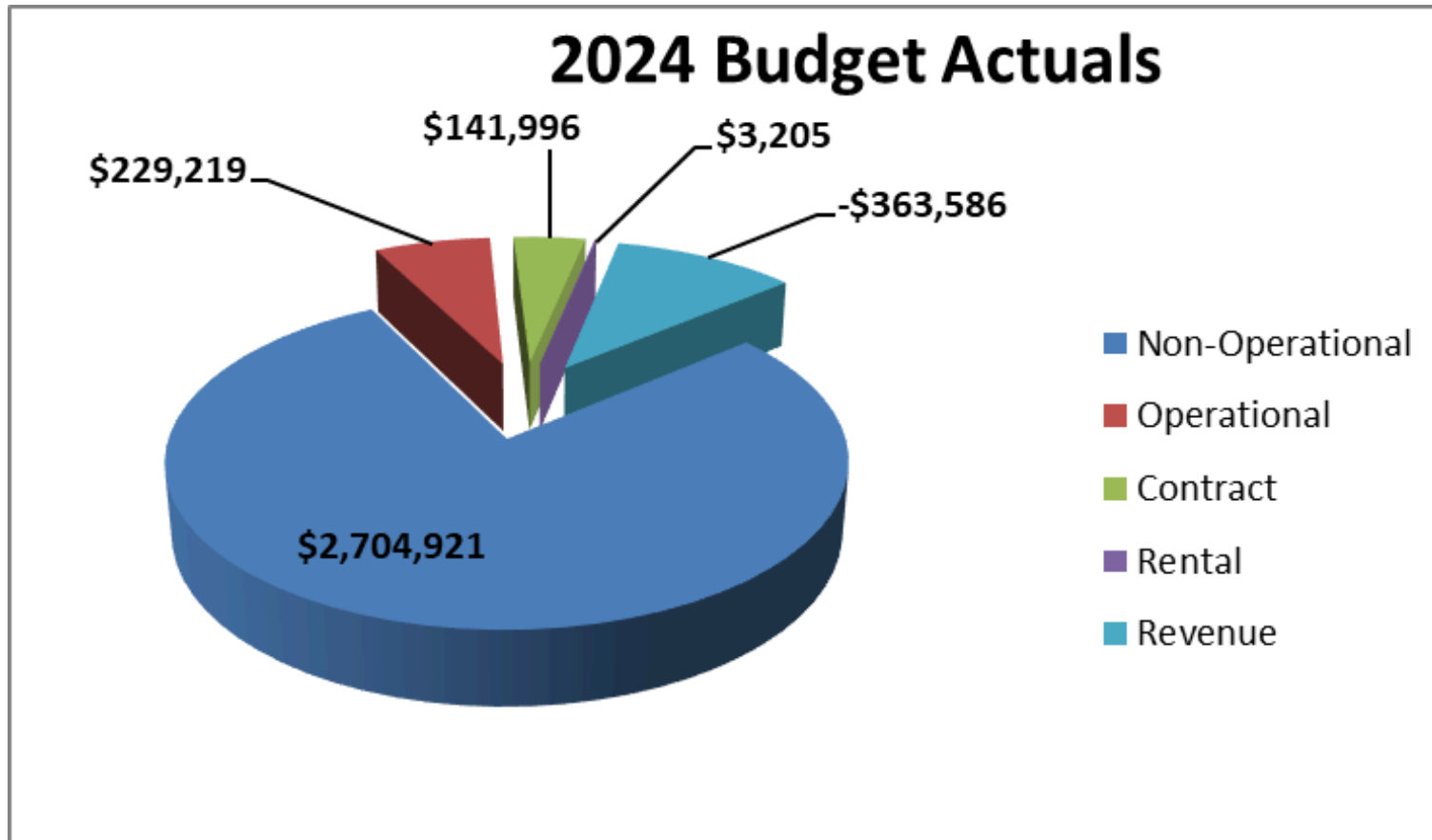
Proactively reducing identified risks by implementing measures, policies or programs to reduce priority risks before they result in crime, victimization or harm.

## **Social Development:**

Promoting and maintaining community safety and well-being by bringing together a wide range of sectors, agencies and organizations to address complex social issues, like poverty, from every angle.

# 2024 BUDGET ANALYSIS

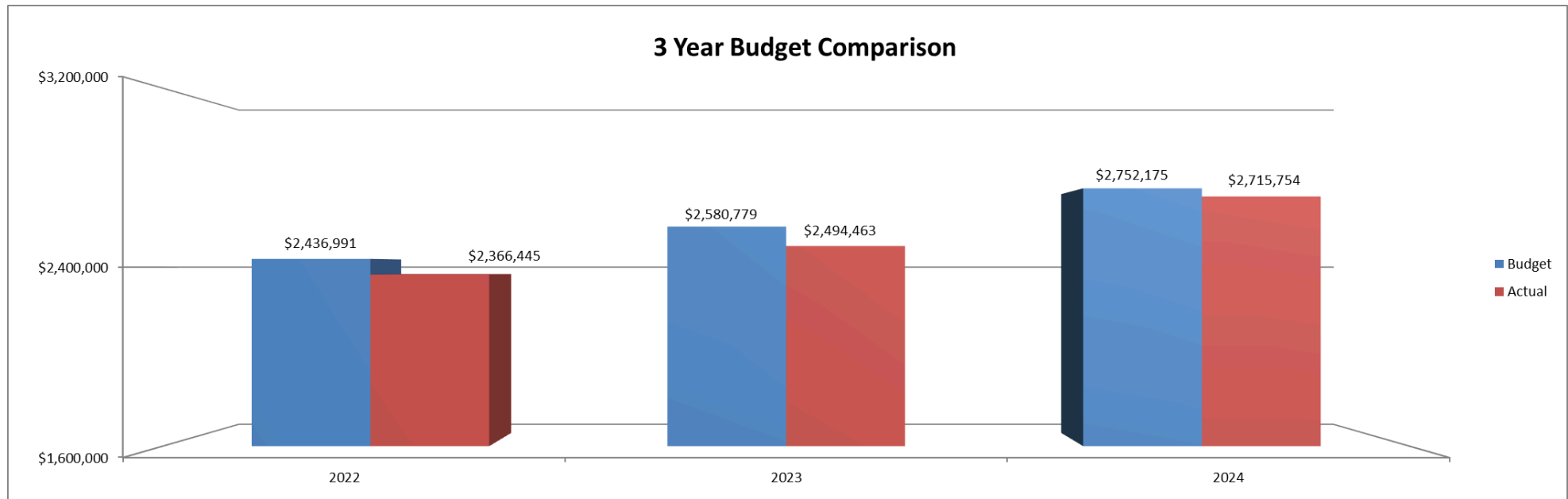
Between 2022 and 2024, the APS experienced consistent growth across key financial categories. Non-operational revenues increased from \$2,095,078 in 2022 to \$2,704,921 in 2024. Operational revenues similarly rose from \$149,461 to \$229,219, while contract revenues grew from \$86,929 to \$141,996 over the same period. Rental income experienced a modest decline, decreasing from \$4,307 in 2022 to \$3,205 in 2024. Revenue deductions also increased annually, from -\$146,446 in 2022 to -\$363,586 in 2024. Throughout this period, actual expenditures remained consistently below budgeted figures. In 2024, actual expenditures totaled \$2,715,754, compared to a budgeted amount of \$2,752,175, demonstrating the Town's continued commitment to fiscal responsibility.





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The three-year budget comparison highlights the APS' effective financial management between 2022 and 2024. In each year, actual expenditures remained below the approved budget. In 2022, actual spending totaled \$2,366,445, compared to a budget of \$2,436,991. Similarly, in 2023, actual expenditures were \$2,494,463 against a budget of \$2,580,779. In 2024, actual expenditures reached \$2,715,754, remaining under the budgeted amount of \$2,752,175. This consistent trend demonstrates prudent fiscal oversight and a commitment to maintaining expenditures within approved limits while supporting ongoing growth and operational needs.

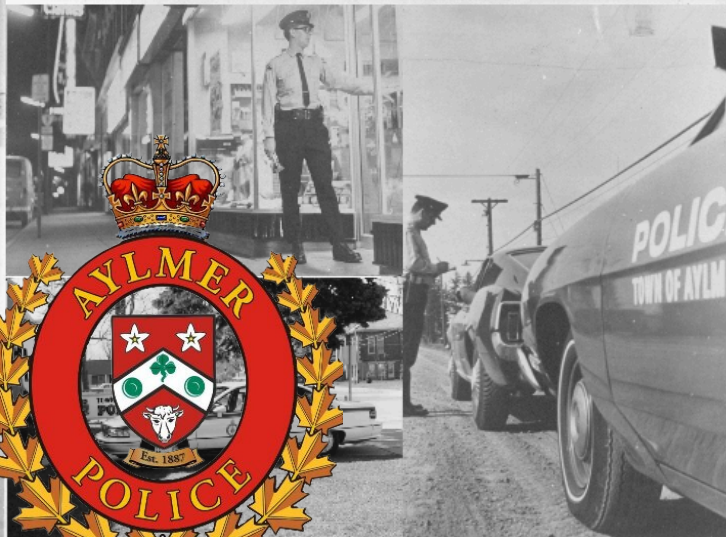




P.C. Ralph Taylor 1944



Chief Henderson 1953 *Cher* ~~Studebaker~~



## Aylmer Police Service


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