



Aylmer Police Service Community Survey Results March 2016

**Prepared by:
Research and Evaluation Unit
Ontario Police College
March 7, 2016**

COMMUNITY SURVEY 2016

The Aylmer Police Service is conducting a random survey of the Town of Aylmer and the surrounding community to find out the opinions of the people we serve. We want your feelings about: your priorities and experiences; how well members of the Aylmer Police Service are performing their duties; and where resources and emphasis should be placed in the future.

You will not be identifiable in the final report unless you wish to be, because your responses will be grouped with the responses of other respondents.

Planning has become a major component of policing over the last decade. It is appropriate that the Aylmer Police Service strategically plan our future. We must ask ourselves a few basic questions:

1. What are the priorities and objectives of the Aylmer Community?
2. How are we going to serve and protect the community?
3. How are we going to provide a safe environment for persons in their homes and in public places?
4. How are we going to ensure that citizens feel secure in their community?
5. How and when are we going to address those priorities and meet those objectives, while remaining within legislative standards and requirements?
6. How are we going to reach those objectives economically?

With the assistance of civic-minded groups and individuals we hope that the **Aylmer Police 2016-2018 Business Plan** will accomplish that goal.

CORE FUNCTIONS OF POLICING

The Aylmer Police Service provides the six legislated police services to ensure the delivery of adequate and effective police services,

- | | | |
|-----------------------------|-----------------------|------------------------------------|
| 1) Crime Prevention | 2) Law Enforcement | 3) Victims Assistance |
| 4) Public Order Maintenance | 5) Emergency Response | 6) Administration & Infrastructure |

The six core services are provided directly to the community by members of the Aylmer Police. Functions are those services which will be provided to the community, either by direct means by the Aylmer Police, or through contracting out, as provided for in the *Adequacy Standards Regulation RSO 03/99*.

Copies of past & present Business Plans are available free through our website at www.aylmerpolice.com. You may e-mail your request to info@aylmerpolice.com or contact us by regular mail at:

Aylmer Police
20 Beech St. E.
Aylmer, ON N5H 3H6
519-773-3146

Please return your survey by 18 DEC 2015 in the self addressed envelope by mail or drop it off at the Aylmer Police Station.

SURVEY QUESTIONS

1. For you, please rate the seriousness of each the following problems in Aylmer.

	Not at all	Somewhat	Moderately	Very	Extremely Serious	Total	
	1	2	3	4	5	N	Mean
	%	%	%	%	%		
Break & Enters	8.8	22.6	33.3	21.8	13.4	261	3.08
Thefts	5.8	21.5	32.3	28.1	12.3	260	3.20
Stolen Vehicles	14.5	31.3	24.1	18.1	12.0	249	2.82
Vandalism	6.6	20.8	31.3	29.0	12.4	259	3.20
Family Disputes	8.4	18.8	28.4	29.2	15.2	250	3.24
Traffic Violations	8.6	19.8	37.4	22.6	11.7	257	3.09
Drugs	8.6	9.8	29.3	30.9	21.5	256	3.47
Liquor Offences	9.8	20.3	32.8	24.2	12.9	256	3.10
Youth Crime	7.2	20.4	32.0	31.2	9.2	250	3.15
Assaults	11.0	25.6	26.8	21.1	15.4	246	3.04
Frauds	15.7	26.9	29.7	19.7	8.0	249	2.78
Robbery	13.1	29.1	22.3	21.1	14.3	251	2.94
Noise & Disturbances	15.3	37.3	31.8	12.2	3.5	255	2.51
Intoxicated Persons	15.4	35.4	29.5	11.8	7.9	254	2.61
Violence Against Women	10.4	19.1	28.7	17.9	23.9	251	3.26
Bias Motivated Crime	22.5	26.6	22.5	16.5	11.9	218	2.69
Racial Tensions	26.1	27.8	23.9	15.8	6.4	234	2.49
Speeding Cars	8.2	18.3	30.6	25.0	17.9	268	3.26
Parking	24.1	33.0	24.5	11.5	6.9	261	2.44
Harassment	21.2	29.5	27.4	16.6	5.4	241	2.56
By-Law Enforcement	18.7	31.5	32.8	11.6	5.4	241	2.54

Other¹

- Hi tech, social media, Internet etc.
- Public relations – education(schools, bike safety)
- People not obeying signs
- Cars not obeying lights and pedestrians rights
- Remove Aylmer police "MTO" roadside enforcement
- Bad, loud, distracted drivers

2. Over the past few years, do you think crime in Aylmer has:	N	%
decreased	61	28.2
remained the same	129	59.7
increased	26	12.1
Total	216	100.0
Unknown/No answer	78	
Total	294	

3. In terms of the amount of crime, how do you think Aylmer compares with other communities of similar size in the area?	N	%
much less crime	33	13.8
less crime	99	41.2
about the same crime	106	44.2
more crime	2	0.8
much more crime	0	0.0
Total	240	100.0
Unknown/No answer	54	
Total	294	

¹ Comments are directly transcribed. Errors are in the original comments.

4. How would you rate the performance Of the Aylmer Police Service in carrying out the following functions?

	Very	Poor	Adequate	Good	Excellent	Total	
	Poor						
	1	2	3	4	5	N	Mean
	%	%	%	%	%		
Solving serious crime	1.6	4.8	25.0	41.5	27.1	188	3.88
Enforcing the laws	.8	2.4	19.5	41.4	35.9	251	4.09
Investigating crime	1.4	3.3	22.4	41.0	31.9	210	3.99
Enforcing traffic	2.3	5.8	23.0	38.5	30.4	257	3.89
Preventing crime	1.8	1.3	26.8	42.5	27.6	228	3.93
Providing information	.8	6.8	22.4	37.1	32.9	237	3.95
Responding promptly to calls	.9	3.0	17.5	33.8	44.9	234	4.19
Relating to minorities	.6	2.9	21.3	38.5	36.8	174	4.08
Handling basic complaints	.4	5.2	18.2	42.9	33.3	231	4.03
Protecting property	.8	4.9	21.3	43.0	29.9	244	3.96
Providing a visible presence	3.4	8.7	21.2	26.9	39.8	264	3.91
Being approachable to talk to	1.2	4.3	16.3	26.4	51.9	258	4.24
Helping victims of crime	2.3	2.8	17.0	38.6	39.2	176	4.10
Keeping order on the street	.8	2.5	16.5	37.6	42.6	242	4.19
Treating people fairly	1.7	2.6	13.0	39.1	43.5	230	4.20
Community relations	.8	1.6	17.3	41.2	39.2	255	4.16
Communicating with Public	1.2	3.9	20.5	40.7	33.7	258	4.02

5. Are there any specific problems or crimes in Aylmer that you feel the police should be addressing?

- The speed at which people travel on Rutherford Avenue – too fast, never police around when it happens
- Drugs at schools
- Speeding in school designated zones
- There now seems to be a trend toward credit card fraud and Internet-based crimes towards unsuspecting seniors and the public in general from overseas
- More enforcement at stop signs, stop means stop
- Speeding through neighbourhoods, where you place your spot checks, a lot of cars tuck down side streets to avoid them
- Violence against women, drugs
- Public appearance. When there are anywhere from 3 to 5 officers sitting in a coffee shop for 45 minutes to an hour, then they need to go to a private residence after coffee which is an officer's residence, sets bad appearance
- Problems with breaking, or attempts into car parked in driveway
- Heavy truck traffic through town and speeders. Drugs in the park off Alexander Drive (drop off point)
- Drugs, theft shoplifting
- Should be walking around our three parks once in a while
- I think there are problems with theft and vandalism in certain parts of town. Perhaps increased patrols could help prevent this
- Like a former Aylmer mayor said, "if you need the Aylmer please don't go to the station but rather to Tim Hortons"
- Speed of trucks east and Talbot Street
- Drug importation – money laundering
- Drugs at EESS, texting and driving, illegible license plates
- Youth on the streets late at night causing disturbances, youth not respecting the streets and moving out of the way of traffic, especially with skateboards
- Speed on Caverly Road
- Parking on the main street for shoppers without getting ticketed. Tenants of apartments park on Main Street and should not be allowed
- Speeding, disobeying signs, bicycle rule enforcement
- We live on Harvey Street and the cars and motorcycles beat all the time even though we live near the school
- More information for citizens about violence – criminal and domestic
- More time needs to be spent by officers getting to know and mentoring troubled youth , eg foot patrols at random times to the skate park

- Traffic enforcement. Speeding, tailgating, running red lights
- Number of pets in the home – especially dogs breeding locations
- Speeding on residential streets same as last survey, nothing done
- Shorter coffee breaks
- Engage youth in police mentoring activities example kids versus cops sports league
- Traffic and truck enforcement
- B and E
- More visible presence in town, distracted drivers, could more be done to stop dogs running loose not your job but could have more input
- Talking on phone or texting while driving
- Cultural differences in the rights of women and children need to be addressed. I am uncertain what the police have done thus far but I think more would be of benefit
- Maintaining a visible presence is very important
- Speeding and tailgating
- Littering fast food materials
- Speeding transports coming through town first thing in the morning and late at night plus cars
- Substance abuse crimes. Leads to theft, violence and child endangerment, not being reported to police because it's family or don't want to get involved. Is there something we can do?
- Noise complaints, theft, and EZ ability to contact someone when needed. Seems that it's always short-staffed
- And forcing no parking in school areas
- Aylmer police do a fantastic job!
- Barking dogs, burning trash, noise
- Failed to check homes while occupants away, even when police have been informed
- As mentioned in question one truck surveillance
- Main Street traffic light. Yellow/red light runner
- Distracted drivers more patrolling needed
- More visible, rest good
- Just a little more emphasis on parking issues such as encroachment on sidewalks
- Youth involvement in drugs at the park
- Impaired and radical driving

6. How **important** are the following services to you?

	Not at all important	Not very important	Moderate	Very important	Extremely important	Total	
	1	2	3	4	5	N	Mean
	%	%	%	%	%		
Community Policing	.7	2.2	15.1	48.4	33.7	279	4.12
Patrol In Cruisers	.7	3.5	16.6	47.7	31.4	283	4.06
Foot Patrol / Beat Duty	.7	5.9	31.7	32.1	29.6	287	3.84
Bicycle Patrol	7.8	24.6	31.0	21.3	15.3	268	3.12
Apprehending Criminals	.0	.7	4.0	30.7	64.6	277	4.59
Traffic Enforcement	.7	1.4	22.9	44.4	30.6	284	4.03
Public Complaints	.7	1.8	21.6	47.8	28.1	278	4.01
Victim Assistance	.0	.0	7.6	42.8	49.6	278	4.42

7. How **important** are the following programs to you?

	Not at all	Not very important	Moderate	Very important	Extremely important	N	Mean
	1	2	3	4	5		
	%	%	%	%	%		
R.I.D.E.	1.1	3.2	16.4	41.4	37.9	280	4.12
Neighbourhood Watch	.7	2.6	25.9	44.5	26.3	274	3.93
Block Parents	1.9	2.7	32.7	40.0	22.7	260	3.79
School Programs	.4	1.1	19.3	45.7	33.5	269	4.11
Violence Against Women	.0	.0	10.4	44.3	45.4	280	4.35
Crime Stoppers	.7	2.2	20.1	43.9	33.1	278	4.06
Youth Mentoring	1.1	1.4	15.8	41.7	39.9	278	4.18
Vehicle Safety Blitz	3.5	8.0	27.2	35.5	25.8	287	3.72

8. Have you had contact with an Aylmer Police Officer within the past three (3) years?	N	%
no	121	41.4
yes	171	58.6
Total	292	100.0

IF YES, please think back to your most recent contact with the Aylmer Police Officer

The Officer was:	Very poor	Poor	Adequate	Good	Excellent	N	Mean
	1	2	3	4	5		
	%	%	%	%	%		
Punctual	.6	3.0	12.0	26.3	58.1	167	4.38
Professional	1.1	4.0	6.2	24.3	64.4	177	4.47
Fair	2.3	3.5	9.4	25.1	59.6	171	4.36
Honest	1.2	1.8	7.2	24.0	65.9	167	4.51
Neat in appearance	.0	.6	4.0	25.7	69.7	175	4.65
Knowledgeable	.0	3.5	7.6	24.4	64.5	172	4.50
Concerned for your issue	4.6	5.2	8.6	20.1	61.5	174	4.29
Effective	4.7	6.4	7.0	21.6	60.2	171	4.26

	Yes	No	N
9. After your initial contact with the Police, did anyone from the Aylmer police provide you with information about the case status or follow-up?	36.9%	63.1%	176
10. Have you met any of the Aylmer police officers on or off duty?	80.3%	19.7%	294
11. Do you think you would recognize at least one Aylmer Police Officer if you saw him/her on or off duty?	87.0%	13.0%	293

12. How safe do you feel in Aylmer?

	Not at all	Not very Safe	Safe	Very safe	Extremely Safe	Total	
	1	2	3	4	5	N	Mean
	%	%	%	%	%		
In your home	.3	.3	26.4	40.4	32.5	292	4.04
Around shops & stores	.3	.3	27.7	42.9	28.7	289	3.99
At school	.5	1.6	29.7	38.5	29.7	192	3.95
At work	.9	1.8	24.7	40.1	32.6	227	4.02
In recreational buildings	.4	.4	32.5	38.3	28.5	277	3.94
While driving	.3	4.9	34.1	40.4	20.2	287	3.75
While walking	.7	5.5	34.9	39.1	19.7	289	3.72
In parks	.7	5.3	39.1	33.8	21.0	281	3.69
In your neighborhood	.4	2.1	29.1	40.0	28.4	285	3.94
In the downtown	.3	.3	34.5	38.3	26.6	290	3.90

13. How would you rate the quality of police service in Aylmer?	N	%
Very Poor	3	1.1
Poor	4	1.4
Adequate	40	14.0
Good	98	34.4
Excellent	140	49.1
Total	285	100.0
Unknown / no answer	9	
Total	294	

14. Judging from the number of Aylmer Police Officers you see in the community, would you say there are:	N	%
Too few officers	17	7.0
The right number of officers	167	68.7
Too many officers	59	24.3
Total	243	100.0
Unknown / no answer	52	
Total	295	

15. How important is it to you for the Town of Aylmer to maintain its current level and type of police service?	N	%
Not important	20	6.9
Somewhat important	27	9.3
Moderately important	41	14.2
Very important	201	69.6
Total	289	100.0
Unknown / No answer	7	
Total	296	

Do you have any additional comments or concerns?

- Didn't help in anyway with my problem
- Speeding drivers at main intersection downtown. Not giving pedestrians right of way. Also at crosswalks I was almost hit while crossing by a driver, didn't slow up while the lights were still flashing
- I want policing to continue to be done by the Aylmer police. I do not want the OPP to take over policing in our community. The please do a good job policing our community. It is a safe place to live because the police do their job well
- Amount of money police officers make in Aylmer. We cannot afford to keep this for us. When approx 50% of town budget goes to police force. Also amount of time you see police vehicles parked at different homes around town
- I like knowing the officers and chief on a personal basis
- I would not want to lose that connection by giving to an external service provider. I'm willing to pay more to be provided with a locally accountable please service
- Realizing that everything cost money today we are very concerned with the cost of policing in such a small town. We appreciate the work that the police do but feel that like many things today the wages and budget are extremely out of proportion. If one reads the local police blotter in the paper it appears that serious crime is nonexistent, that's good but what cost to the taxpayers Who are trying to make ends meat while officers are making over \$100,000 a year to work and what could be described as a relatively crime free, violent free area. Risk versus reward or chicken or egg theory. Which comes first? Is crime in Canada decreasing or are there more police cars in crime to decrease. There must be a financial balance
- I have only had two recent incidents where police were involved once at the station and wants in downtown Aylmer. All the officers were very professional and helpful
- I used to reside in London and I still work in London. I think the Aylmer police do an excellent job! Very visible in the community! Keep up the good work
- Aylmer please does a very good job overall. They patrol and makes the town safer than any other town
- Preferred to keep Aylmer police service as opposed to OPP
- Having a young child playing outside concerns me because of people speeding down Fath Avenue and other streets. I also enjoyed seeing ride programs pop up in several locations. However sometimes placement is not as good as it could be. As some people are able to tuck down side streets. Overall our family is very happy in Aylmer
- We don't want OPP! We are very happy with our municipal police service

- Be careful what you ask for, for those of you Aylmer residents who think the OPP would be less expensive, that may be true to start. Ask any community that has dropped their own municipal service for the OPP. They would not make that decision in hindsight
- Unbelievable amount of town people are still using cell phones while driving
- The level of policing is excellent, however it comes with a cost
- I value a locally-based police service, ready to respond to calls immediately. It is one of the chief assets of living in Aylmer. It is the reason for a decreasing crimes and continuing to keep it in check here. Note I am not related to any police person, past or present
- Municipal police thing is important. I would be willing to pay higher taxes to maintain our municipal police
- I have no concerns with our current police service, and awesome service is being provided. Thank you Aylmer police service
- Aylmer drivers are idiots! While walking or running I have almost been hit by cars backing out of driveway is at least three times each winner. I have also been struck by a car at the main intersection of John and tell bit by a stupid driver making a right-hand turn and not watching for pedestrian traffic. Riding a bike in this town borders on suicide because once again drivers are idiots! I feel bad for the Amish, I don't know how they make it through!
- I think we have an adequate number of officers but I really don't know what their case load is like
- When I say I feel safe in Aylmer, that includes other communities I visit that don't have their own force. Yet they are as safe as Aylmer. In the area of concern is the one that stands out to me is the discriminatory action I have witnessed that some of our officers have committed and they still hold a job
- Thank you for your service!
- Love the small town community service
- I have firsthand knowledge of what happens in small towns when the OPP take over. They spend all their time doing ride in traffic on highway, patrol in town is not a priority. It's why I moved to Aylmer because they have a modern police service with dedicated officers an excellent supervision. What's the service is disbanded the number of officers dedicated to the town will change. They will send an Aylmer officer or anywhere they patrol if required and leave our town without service while the officer is gone
- When you see police cruisers parked at Tim Hortons at 7:15 every morning sometimes up to four including OPP sorry oldschool – was never allowed to do this years ago
- The service is good however the cost is not proportional to overall town budget. The town must look at alternatives including an immediate reduction of police budget. This includes reduction in number of officers. Only alternative is a larger force and patrol area i.e. regional police or OPP
- Students of EESS should be monitored better by police for drug use off school property i.e. parks, sidewalks in vehicles, restaurants etc. also speeding by students around school and Aylmer area very unsafe
- Too many police cars at Tim Hortons. Everyone is entitled to brakes but it makes a poor impression when several police vehicles are there at the same time. I have seen as many as four at one time
- Residence don't know the police like we used to because they are never on the street. They are always in the patrol car's and you notice different ones all the time but never know them personally
- We are very fortunate to have our own Police Department it would be a detriment to our community to lose them. There is immense value in having a local force

- Aylmer has one unprofessional or incompetent constable who needs additional training and basic public relations. This is not just sour grapes – we have heard the same complaint from others. Apart from him, Aylmer has an amazing team of officers who do a great job of working with and for the people of our community
- The pay scale for our officers is way too high for the types and amount of crime in our community. Our police need to have more of a presence out and about in town. More foot patrol and public interaction. A few officers attitudes need to change in their interactions with the public
- Dishonest
- Due to the high rate of German-speaking Mena night – we feel like the police don't communicate that well. We come from Mexico where there is a fear of police. Having a friendly face when out and about it would be appreciated. Even have small safety talks at the radio station
- Wages getting too high for the people who live here. Too high on other forces to. I don't feel an officer in Aylmer should make the same as an officer in London or Toronto
- Patrol Parks – more during school hours and dusk. Police deserve coffee breaks but now too long. Personal visits – not while on duty. Speeding – rolling stops, cell phones. Youth caught with drugs need to be reprimanded more than a warning
- I think we have far too many police officers. Local policing is nice but probably too costly
- Never see them!
- We very much appreciate having local police services in Aylmer
- Hire more like Lockwood!
- We have only lived here for two years I haven't spoken with area neighbors and most have experienced with break and enter house or cars or haven't heard of
- We realize the officers are entitled to coffee and meal breaks but cruisers sit at home's or relatives 1.5 hours at a time when they should be working
- Approximately half of Aylmer's yearly budget is policing and it increases each year. This is largely responsible for Aylmer's excess of property tax rate and cannot continue if the community is to grow
- We had come from a community that became OPP – if any resident was asked now if it was a good idea 99% would say no. We need to keep our own police force
- A police presence is the best to turn to any criminal violation. Knowing police are in town and not 1020 30 or 40 km away it's very important for safety and deterring crime
- I personally love the small safe community feel. It's perfect to raise your kids. I feel reassured to know that one police services are needed they are close by unlike if we were to be serviced by OPP
- High cost of police services. Not as efficient as could be in total cost
- Money well spent
- It is important to me that we have our own police force in order to have some say in our towns policing. Our police force does an exceptional job and is an integral part of our community identity. We have a very safe community
- I feel safe in Aylmer to me this means that the police force are doing their job well and I am very grateful that I don't need to be in constant touch with them
- So I'm not very helpful at times or not at all

- Of course not every officer is of the same level of efficiency but now overall our police service in Aylmer is admirable
- Thank you for all you do, God bless you
- I believe our police force is far too large! We can't afford them. The general public could be more integrated in helping with policing. The OPP are close enough to help too. We must cut costs in our police force. This is not against any person but we cannot afford what we have now
- I think right programs are somewhat of a waste of resources. The flashing lights can be seen from far enough away that a driver could evade the officer stop in vehicles. For the number of drunk drivers caught – is not really cost-effective
- The four corners, Talbot and John, is dangerous. Too many vehicles going through yellow and red lights. Extra caution as needed one crossing the streets, even in the crosswalks. More people should be charge with going through red lights. More drivers need to be reminded to stop for a yellow light, not speed up. Since the town has low numbers of serious, violent crimes, I believe the officers wages are much too high. They do not encounter the daily risks of violent, gang related crimes like officers in cities
- Police while on duty at Tim Hortons on West End – cruiser parked at Saxonia and no one in it because they are in tims half to three-quarter hour at times.
- More female officers ratio
- Crazy drivers cutting over sidewalks near pedestrians, handicapped people, ie corner of Talbot and John, any driveway
- I am concerned over the police budget taking nearly 50% of the tax base. Otherwise we have an excellent system. I know there are about 13 officers. Perhaps too many only because of the cost. I think that the crime level and domestic disputes etc. may not justify our present service although I think it's A1
- Want to continue to have the Aylmer police policing our community. Our family feels they do a fabulous job
- I have not heard or had myself any negative experiences with Aylmer police. Police officers make it very comfortable to approach them. The town would not be the same community if the services were changed in anyway. They are well known and familiar in our community
- Concern for speeding. There are young children and older people. Trucks and cars always speed. If more police on checking this would be a lot more safer
- I don't have many or any run-ins with the owner police but from hearing of incidents, sometimes you look the other way when an adult treated a young person unfairly by slapping them and then the police officer threatening to punish them (the youth) worse if they made a deal of it. Our young people will rebel when they see adults violating laws and the please force turns a blind eye. I know you third guilty of a lot of crimes but they must be treated fairly and with dignity if you want to help become responsible and caring adults
- Too many overpaid officers for the population of Aylmer. A town the size of Aylmer sees relatively little serious crime. Larger city police like London and Toronto work for and deserve their hundred thousand dollar plus salaries, Aylmer? Not even close. It's ridiculous for many of these small town officers to be making these overinflated salaries to police the population the size of Aylmer. Salary set should be according to per capita
- Police failed to look at traffic sign obstructions, hedges, trees, plants etc. Why do the police not make recommendations to town Council to remove obstructions?
- The amount of our taxes that go to police services. Do we want or need all these high price police. They deserve the rate of pay just not many police all the time. Also maybe the play shouldn't live where they work. That can be good and bad

- Most of the time it's the citizen that brings to the attention of the police crime etc. impaired driver, break-in, but one constable is very efficient at giving out parking tickets. When a complaint is brought to their attention, it's not their responsibility due to the area that is OPP
- Aylmer needs to maintain a municipal police service. They do a fantastic job
- I honestly think the OPP would do a better job with Aylmer not being a big town the Aylmer police should be switched to OPP. Only because we do not see a great presence of them. I see more of the new police from the college. There is a lady on our street that always complains and has a camera attached to her house. She should be charged for taping children
- Do not know how many officers there are nor do I know their work schedule. I see them frequently and believe that they have good guidance and that they carry out their duties adequately. I do not believe that police should be involved in community campaigns while on duty. On one occasion I was stopped by two police members who appeared to be on duty i.e. were in uniform and had the convenience of an idling cruiser. Their quest was to solicit funds for a charity. I would hope that they could solicit my funds one not on duty and without the cruiser
- Too many vehicles passed at Aylmer's crosswalks – daily which is against the law and dangerous. Yet I've never seen a single person ever get ticketed for it. I've even had an officer go through the crosswalk while the walker was crossing with light on
- In all instances that I have dealt with Aylmer police each officer went above and beyond my expectations to be kind, considerate and to answer any questions in person and via email. Officer Sobol in particular is an essential asset to the community and will always be highly regarded by myself and my family for her outstanding job well done on more than one occasion
- I feel our community is mostly populated by Mennonites, this town is not violent, but very pleasant and not in need of the number of officers and employees. I feel OPP coverage should be discussed as an economical option
- My house was broken into and approximately 35,000 of jewelry was taken. The officer came to the house once and never returned any more info. He went on holidays the next day. Thank you. I reported to the police station next day what we lost
- Too many officers at Tim Hortons, at their own homes and seeing out of town as well. The town pays too much for services received. OPP service should be explored
- I do not believe that the Aylmer police are what makes this town safe. I believe that it is the people of the community and all of their great qualities that make Aylmer a place that I feel no threat to my life or that I will be violated in anyway at any time. The minor traffic infraction or some person drinking and driving are the only two things I see as a danger. Both being minor in numbers. I think a small police presence is important but not one the size it is now. I love Aylmer and all of its people
- The Aylmer police force is a central to our safe community. The force must be affordable and we must not lose it
- As I commented I just moved to the community in August 2015 but from what I have seen of the police presence I do feel quite safe in the community and the small town feel is comforting
- Stop taking breaks and long meetings with other Aylmer officers at West End Tim Horton's. It's the stereotype of cops. You say you don't have time to do more foot patrol or by law-enforcement but there's lots of time for Tim's. If police need to me they can meet in town and walk and talk. I thought eliminating deputy chief position would save money. Seems more officers are making more now than under old system. Why do Aylmer police earn almost as much as Toronto police where houses cost 1 million? We don't want OPP so stop giving excuses that would allow for that to happen
- You mostly see auxiliary officers at community events. How are the regular officer so busy they can't be seen? They should be part of the community. From the amount of crime reported in the paper, it seems like for your officers are needed. The Central Hotel is closed and it all by itself must have justified one officer or more. Still no time to enforce parking bylaws downtown?

- Little Aylmer with about 7500 persons has 12 churches, six banks, no hotels. In my over 50 years here I don't remember one murder in town or one bank robbery yet the police budget is about 50% of Aylmer's. No wonder our taxes are high and the town doesn't grow
- Vehicles being broken into in Elgin estates a couple times a year. Not sure what else can be done as I see police cruisers doing drive-bys later at night
- Have only seen a little but it is quite good
- Response times are a plus, high regard for individuals, fair and equitable treatment
- We have wondered why a small town like Aylmer needs their own police station, rather than being served by the OPP service. It has caused us to question whether this could save us as Aylmer residence tax money. OPP appears to have a presence within the town obviously serving from time to time
- Is it not time for video cameras in hotspots! I live close to the band shell and when outside I hear the slop of skateboards wearing on the cement railing etc. and it is foolish to be calling the police for that reason. Maybe make a statement because the borders do not care about the signs
- I live on South Street West, all school kids use the street twice a day in high numbers. Would like to see police during those times. I think the buses go too fast. Last time a child was hit was many moons ago but it was a very serious accident and it was a bus that hit her
- You have a few that could be more talkative when out among the public. I only know of one of your officers that makes a point of talking to a lot of people in public when on foot patrol

DEMOGRAPHICS

Now we would like to know a little about you so that we can group your responses with those of other people who are similar to you.

What is your sex?	N	%
Female	172	58.5
Male	122	41.5
Total	294	100.0

What is the language most commonly spoken in this household?	N	%
English	274	94.5
Other	16	5.5
Total	290	100.0
Other Language:		
French	1	
German	7	
Low German	7	
Spanish	1	

Into which of these age categories do you fall?	N	%
16 - 24	5	1.7
25 - 34	26	8.8
35 - 44	30	10.1
45 - 54	61	20.6
55 - 64	67	22.6
65 and older	107	36.1
Total	296	100.0

Do you own or rent your residence?	N	%
Rent	38	12.9
Own	257	87.1
Total	295	100.0

What is your highest level of education you have completed?	N	%
Elementary school	33	11.3
High school	78	26.8
College	118	40.5
University	41	14.1
Post Graduate	21	7.2
Total	291	100.0

Which of the following categories best describes your household income in 2009, before taxes?	N	%
Less than \$10 000	16	5.7
\$10 000 - \$25 000	35	12.5
\$25 000 - \$50 000	57	20.4
\$50 000 - \$75 000	64	22.9
\$75 000 - \$100 000	45	16.1
\$100 000 - \$125 000	27	9.7
\$125 000 - \$150 000	15	5.4
Over \$150 000	20	7.2
Total	279	100.0

What is your relationship to the Town of Aylmer? (please check all that apply)	N
live in Aylmer	272
work in Aylmer	115
attend school in Aylmer	19
shop in Aylmer	242
participate in recreation in Aylmer	124
own property in Aylmer	212

Thank you for helping us with our survey!