



# **2016 Annual Report**



## Mission Statement

*The Aylmer Police Service shall continually strive to protect life and property. We shall dedicate ourselves to providing a courteous and quality service that will be responsive to the needs of the community. The Aylmer Police Service is committed to professionalism and the service provided will be synonymous with excellence.*





## **Message from the Chief**



### **To the Aylmer Police Services Board and the citizens of Aylmer**

I have the privilege of presenting my seventh annual report outlining the activities and services performed by the men and women of the Aylmer Police during 2016.

2016 marked the beginning of our 6<sup>th</sup> Business Planning cycle. Our community survey again flattered us with a high approval rating. 85% of the respondents believed it was important to them that the Town maintain its current level and type of police service.

The survey was timely in that we are also undergoing a cost comparison with the Ontario Provincial Police into 2017. The Aylmer Police members have continued to provide professional service to our community during this process.

An additional part-time constable was hired mid-year to assist with full-time employee absences due to illness and training. The part-time program has proven to be a valuable asset to our organization and to the community. It has contributed to our ability to be under budget again this year, and for the past six years.

By-law enforcement continues to be provided by the police and contracted to the town on a cost recovery model. This year we also began property standards enforcement, using the same part-time employee as parking, to address neighbour and community complaints.

In 2016 calls for service increased while crime rates remain consistent with our peers. The Aylmer Police, along with other Elgin County service providers, have come together to form a Situation Hub to address emergent needs in the community. All the aforementioned achievements could not have been realized without the continued support and professionalism of our officers, support staff, and board members.

Respectfully submitted,

Andre Reymer  
Chief of Police



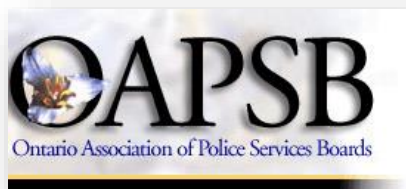


## Aylmer Police Services Board



The Aylmer Police Services Board is comprised of five members and a secretary. In 2016 the PSB consisted of Vice-Chair Bill Ungar (community appointee) , Secretary Bobbi Irwin, Chair Sheri Andrews (council member), Greg Currie (Mayor), and Andy Anderson (provincial appointee). A second provincial appointee position remains vacant.

The Aylmer Police Services Board is a member of:





# 2016 Organizational Chart





## Impaired Driving & Intoxilyzer Statistics

	2014	2015	2016
The number of drivers who were <b>given a demand</b> to provide samples of breath necessary to enable a proper analysis to be made with the Intoxilyzer.	4	4	5
The number of drivers who <b>failed or refused</b> to provide samples of breath necessary to enable a proper analysis (includes drivers who provided only one sample)	0	0	0
The number of drivers who <b>provided</b> two samples of breath suitable for analysis.	4	4	5
The number of drivers who provided two samples of breath suitable for analysis but were <b>not charged</b> with an offence under Section 253 of the Criminal Code of Canada.	0	0	0
The number of drivers who provided two samples of breath suitable for analysis and were <b>charged</b> with an offence under Section 253 of the Criminal Code of Canada.	4	4	5
3 / 7 / 30 day Suspensions in total	6	4	3
Tests for OPP or other Agency	0	0	0

## R.I.D.E. (*Reduce Impaired Driving Everywhere*)

### HOURS

	2014	2015	2016
On Duty RIDE	12	15	18
Off Duty RIDE ( Grant funded)	12	9	7
<b>RIDE Total</b>	24	24	25
Number of Officers	58	58	58
Officer Hours	162	135	120
Cost recoverable hours (Grant)	126	101	82

### STATISTICS

Vehicles Stopped	7590	5271	6175
Roadside Breath Tests	6	2	5
Impaired Drivers charged	0	1	1
Licence 3/7/30 Suspensions	2	2	3
Liquor Licence Act Charges	0	1	2
Highway Traffic Act charges	10	2	21
Other Provincial Offences	0	0	0
Traffic Warnings	71	48	69



## **Commercial Motor Vehicle Safety**

In 2016 the Aylmer Police continued joint operations with the Ontario Ministry of Transportation, OPP Commercial Carrier Unit, Woodstock Police Service, and London City Police Service, in commercial motor vehicle enforcement across Elgin, Middlesex, Oxford and Norfolk Counties. The Aylmer Police Service's inspector, Cst. Darrin



Lockwood, is a certified member of the Commercial Vehicle Safety Alliance. The Alliance is represented by all North American Governments and the private Commercial Traffic industry.

### **Police Education and Training**

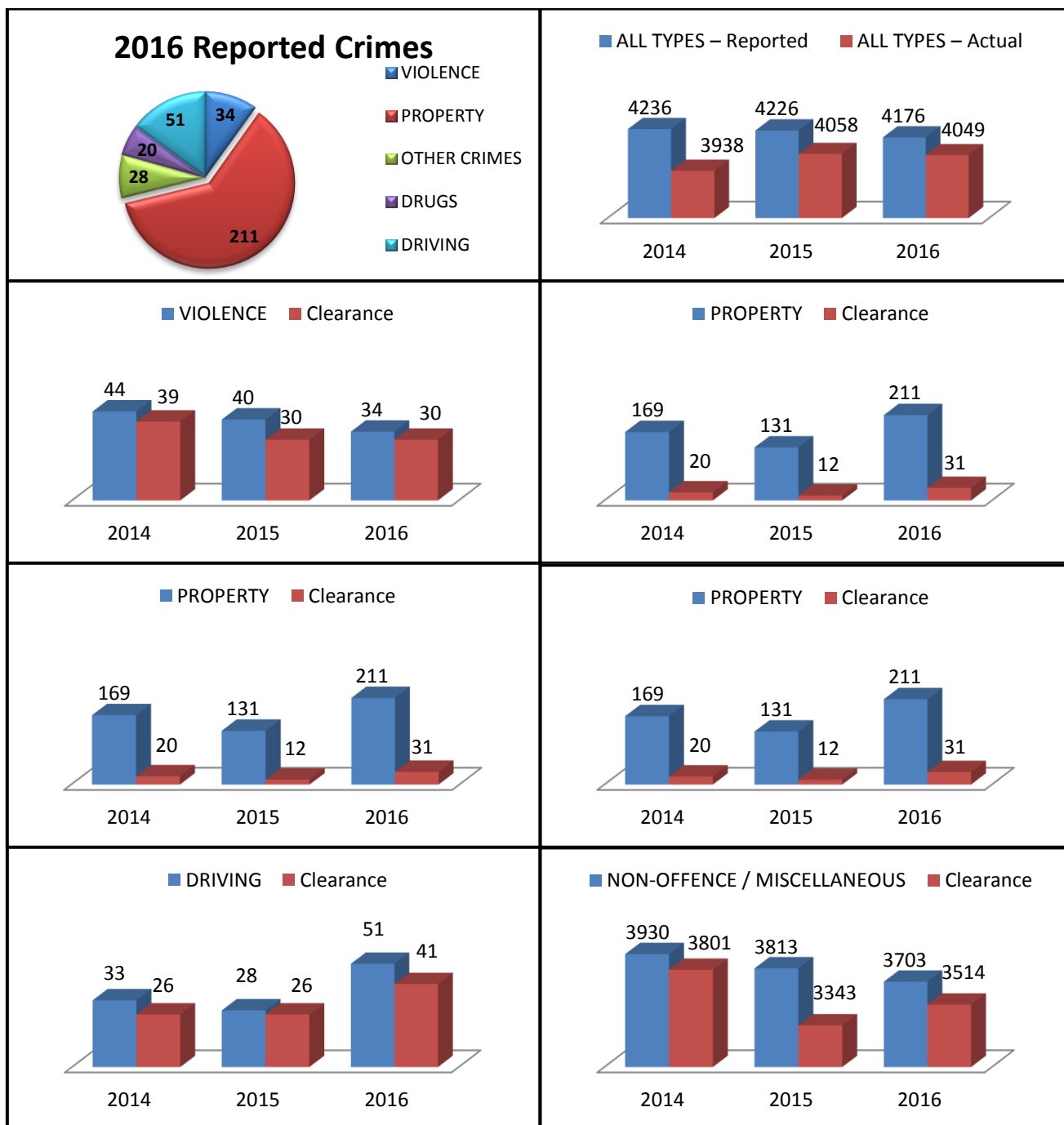
In 2016 the Aylmer Police assisted in two external training sessions to keep our instructor certification. We plan on hosting in Aylmer again in 2017. The photos shown here depict two traffic blitzes in Aylmer with a Commercial Vehicle Inspection component. Charges noted in the table below can exceed thousands of dollars per instance for serious safety defects.

	<b>2014</b>	<b>2015</b>	<b>2016</b>
Commercial Motor Vehicle inspections	44	23	37
Vehicles removed from the highways	28	26	17
Defects were noted	176	56	52
Out-of-Service Rate	64%	88%	46%
Charges	86	32	35





# Crime Statistics







## Provincial Offences

	2014	2015	2016
Traffic Act Charges	911	1173	1366
Speeding Charges	365	581	570
Liquor Act Charges	25	20	8
Insurance Act Charges	109	151	195
Trespass Act Charges	22	19	14
Warnings	177	218	366



## Criminal Court



	2014	2015	2016
Charges Laid	116	87	99
Convictions	61	57	28
Withdrawn	68	48	42
Diversion	20	17	12
Youth Charges	35	25	10
Warrants	4	5	0

## Prisoners Processed

	2014	2015	2016
Adult	58	41	44
Youths	7	4	4
Male	44	36	37
Female	21	9	7
Released	36	28	34
Remanded	29	17	14



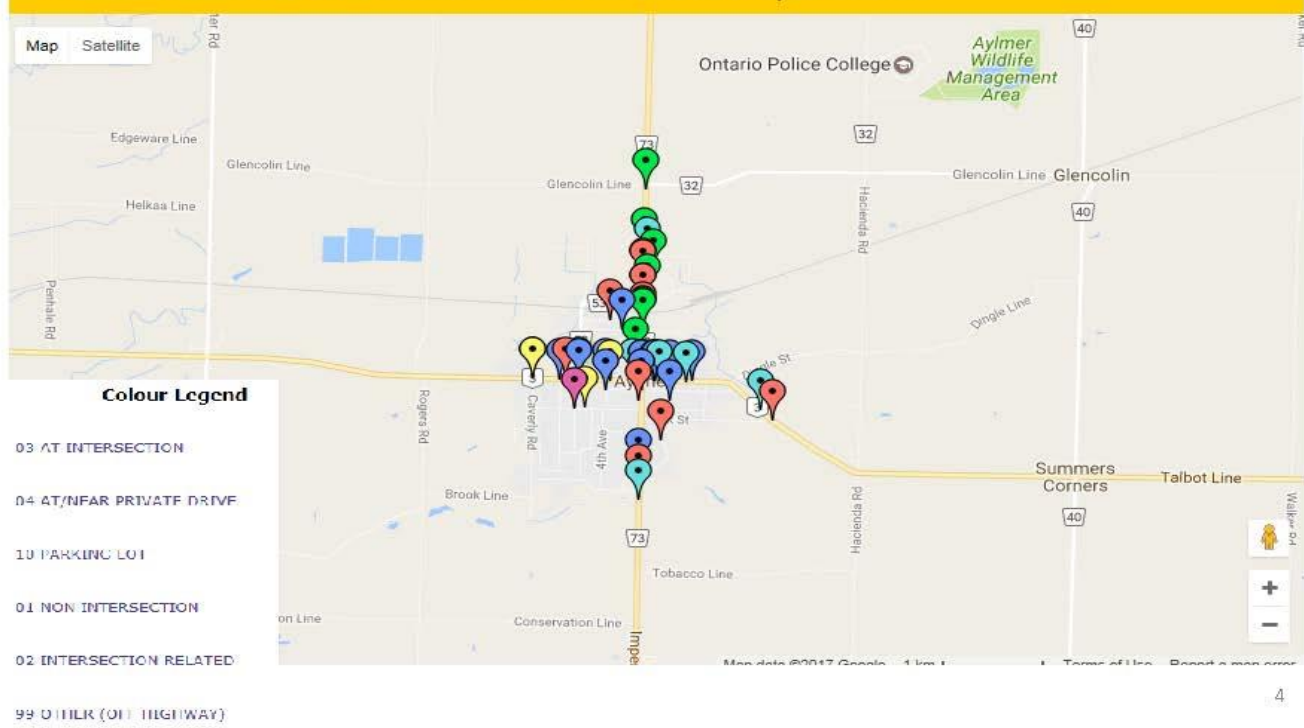
## Collision Reporting

The Aylmer Police contract Accident Support Services International [www.accsupport.com](http://www.accsupport.com) for collision reporting. For 2016 the statistics show that the majority of the **50 reportable** collisions occurred in June between the hours of 1-5pm. For past years and more detail please visit our [website](#).

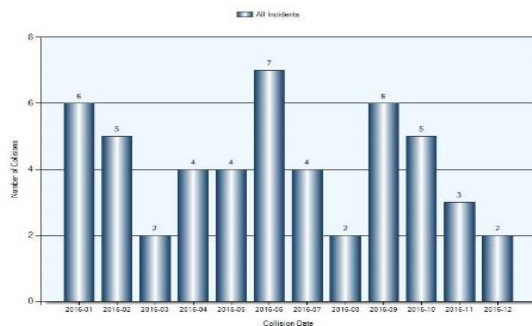
### Collision Locations

Total Incidents: 50 | Total Parties: 102

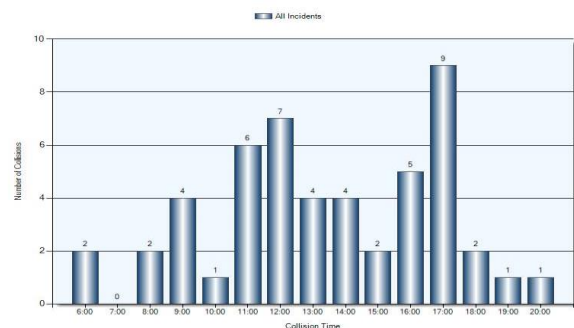
- Several incidents occur at the exact same location. Some markers may be obscured.



### Collision Dates

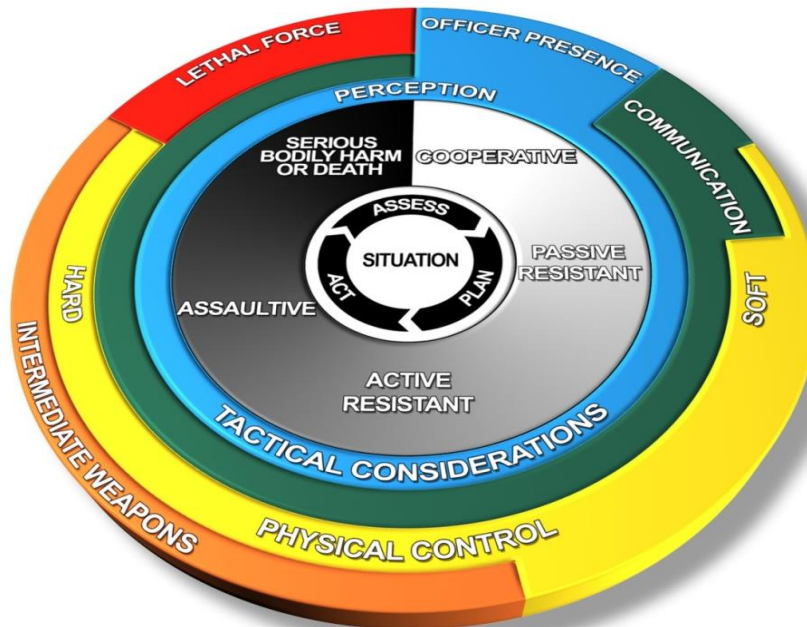


### Collision Times





## Ontario Use of Force Model (2004)



The officer continuously assesses the situation and selects the most reasonable option relative to those circumstances as perceived at that point in time.

**A total of thirteen (13) Use of Force Reports were submitted in 2016 as per Provincial Regulations and Aylmer Police Policy and Procedures. This number has increased from (9) Use of Force Reports in 2015.**

- (5) reports were for firearms being used for destruction of animals for humane reasons.
- (1) report of Conducted Energy Weapon being used in searching a suspected break and enter to a residence. In this same occurrence assisting officer had drawn their pistol.
- (7) reports were for firearms being pointed at person. These numbers include all officers involved:
  - One occurrence involved a suicidal male that was armed with a knife, officers had firearms pointed at the male, utilized verbal intervention to de-escalate the situation to the point where the male dropped the knife.
  - A second occurrence involved the arrest of a suicidal male located in a vehicle that was reported to have been armed with a handgun.
  - The third occurrence involved officers conducting a Controlled Drug and Substances Search Warrant into a residence where three males were taken into custody



## Public Complaints

	2014	2015	2016
Total Officers	13	13	13
Total Public Complaints	0	0	0
Total Complaints – Conduct	0	1	0
Total Complaints – Service	0	0	0
Total Complaints – Policy	0	0	0
Public Complaints Carried Over (old)	0	0	0
<b><u>Allegations</u></b>			
Incivility	0	1	0
Neglect of Duty	0	0	0
Discreditable Conduct	0	0	0
Excessive use of Force	0	0	0
Exercise of Authority	0	0	0
Unsatisfactory Work Performance	0	0	0
Other	0	0	0
<b><u>Resolutions</u></b>			
Not dealt with – Section 59	0	0	0
Informal Resolution: Conduct	0	1	0
Service	0	0	0
Policy	0	0	0
Withdrawn	0	0	0
Unsubstantiated	0	0	0
Informal Discipline	0	0	0
Hearing	0	0	0
Lost Jurisdiction	0	0	0
Outstanding Conduct Investigations	0	0	0



## Municipal Freedom of Information and Protection of Privacy Act (MFIPA)

The *Municipal Freedom of Information and Protection of Privacy Act* provides citizens with a right of access to records within the custody or control of all municipal public sector organizations, including Police Services. Access to these records is not absolute. There are certain mandatory and discretionary exemptions, which are applied. Details about the operation of the *Act* and interpretations of the 10 exemption provisions can be found at the website of the Office of the Information and Privacy Commissioner (the IPC) [www.ipc.on.ca](http://www.ipc.on.ca). Civilian Administrator Erica Campbell is designated as the primary FOIA officer.

The Aylmer Police processed **fourteen** requests in 2016. **Five** were requested by the Office of The Children's Lawyer, **Three** were requested by Family and Children Services and **Six** personal requests. All were processed with disclosure provided to varying degrees.





## Auxiliary Constable Program

The Aylmer Police continues to incorporate the Auxiliary Unit to complement its staffing numbers. Auxiliary members completed a total of **239 hours**. This decreased time from 2015 was due to personal illness in the unit. Auxiliary duties included assisting in general patrol, night football games, parade duties, maintaining security at crime scenes, guarding prisoners, providing guided station tours, and assisting with Police booths at public events.

This past year, Aylmer Auxiliary members once again completed training alongside the Auxiliary Unit of the Elgin OPP. Sergeant Nick Novacich continues to oversee the unit.

The 2016 Auxiliary unit is comprised of Andy Lebel, Matthew Krahn, and John Klassen, all from Aylmer.

The Aylmer Police continues to be a member of the Provincial Auxiliary Coordinators Committee standardizing with the rest of the Province. The Auxiliary unit continues to be an invaluable resource for the Aylmer Police.



### ACTIVITIES



	2014	2015	2016
Hours on Patrol	78	386	239
Hours in Training	8	24	12



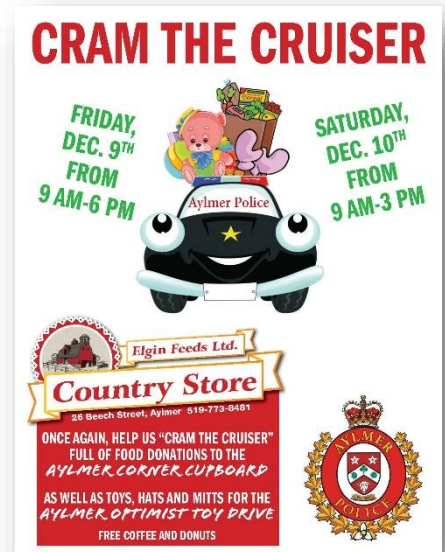
## Community Services



	2014	2015	2016
School Walk through	87	62	84
Lectures Presented	17	11	11
Students Lectured	1427	951	850
Public Groups	5	5	4
Conferences	1	2	2
Station Tours	3	3	3
Public Ride-Alongs	7	6	8

### MEETINGS

- Safer Communities- Elgin
- Elgin Alliance to End Violence Committee
- Elgin D.A.R.T. ( *Domestic Assault Review Team*)
- Community Emergency Management Planning
- Crime Stoppers
- Farm Safety Day
- Southwestern Child Passenger Committee
- Elgin County Situation Table



### SUMMARY

Proactive community involvement is a core foundation to public safety. Utilizing our trained staff and volunteers we continue to provide parades, lectures, charity events, and participate in local initiatives. These events are not limited to those noted on this page and shown elsewhere in this report.





## Training & Education

The Aylmer Police have mandatory annual training. Many other courses and seminars were completed on-duty and on-line. The Aylmer Police continues to promote learning, resulting in a well-trained service of multi- skilled officers.

TRAINING	DATE(S)	MEMBER	LOCATION	COURSE	SEMINAR	IN SERVICE
Annual Use of Force	Jan- Sep	14 Officers	OPP IST			560
Search Warrant	13-14 Jan	Lawrence & Grbich	RCMP London	32		
Crisis Intervention	25-27 Jan	Lockwood, Sabol, Duckworth, Gibson	OPP Elgin	96		
Alcotest 6810	26 Jan	Majik	Aylmer			2
Road to Mental Readiness	Feb & May	14 Officers	STPS in Aylmer			52
COYO Conf.	17-19 Feb	Geling	Niagara Falls		20	
CPR / First Aid	15 Mar	7 civilians	Aylmer			28
FL Supervisor	1-25 April	Grbich	OPC & CPKN	80		
Sex Assault Conf	2-5 May	Gibson & Geling	Toronto		64	
Situation Hub Theory	20-May	Reymer, Novacich, Campbell, Sowa	Laurier- on line	12		
Motorcycle Insp. Course	20-May	Coudenys & Duckworth	Waterloo Reg.	8		
Counter Terror.	30-May	Novacich	Orillia		16	
OACP AGM	25-29 Jun	Reymer	Niagara		32	
OAPE/OPTVA	1-3 Jun	Novacich	London		24	
DRE Conference	1-2Jun	Kaastra	Toronto		16	
PTSD Seminar	03-Oct	Novacich, Reymer, Jeffery	Waterloo Reg.		24	
OPTIC AGM	18-19 Oct	Novacich & Campbell	Toronto		16	
OPTVA Day	13-Oct	Novacich	Niagara		8	
Breath Instructor	18-19 Oct	Kaastra	Toronto		20	
Major Case Management	Oct 24-Nov2	Novacich	OPC	64		
IMS 200 part 1	13-Nov	Reymer & Novacich	OFM in Aylmer	16		
Collection of Identifying Information	20-Dec	Reymer & Novacich	CPKN			4
CJIM- web portal	21-Dec	Jeffery & Campbell	CPKN			4
Cybercrimes	Sep-Dec	Kaastra	Georgian -On line	160		
HR in Police Services	Sep-Dec	Novacich	Dalhousie -on line	160		
<b>SUMMARY</b>	<b>18</b>	<b>Officers on</b>	<b>7 COURSES</b>	<b>636</b>	<b>HOURS</b>	
	<b>14</b>	<b>Officers on</b>	<b>10 SEMINARS</b>	<b>240</b>	<b>HOURS</b>	
	<b>39</b>	<b>Officers on</b>	<b>6 IN-SERVICE</b>	<b>650</b>	<b>HOURS</b>	
<b>2016 TOTALS</b>	<b>71</b>	<b>Officers on</b>	<b>22 Training</b>	<b>1526</b>	<b>HOURS</b>	





St. Thomas Crime Stoppers, working in conjunction with the Aylmer Police, is one of 38 programs in Ontario. This program is proud to represent this community in the fight against crime. This not-for profit organization gives each and every citizen the right to provide information regarding criminal activity anonymously, without fear of retribution. Crime Stoppers guarantees that a tipster will never have to reveal their identity or testify in court. Crime Stoppers has been recognized by the Ontario Chiefs of

Police, the Canadian Chiefs of Police, the International Chiefs of Police and Interpol as being one the most successful community programs in gathering information that assists in solving crime.



Fundraising events in 2016 included the Annual Golf Tournament in May, in Union raising over **\$5,000**. The community came together again in September during this Bail & Jail, where our “jail birds” worked with the community to get released. These efforts also raised over **\$5,000**.

To date, since inception, our local Crime Stoppers has accomplished the following;

- \$167,730 in total rewards paid
- 903 arrests
- 1119 cases closed
- \$8,512,346 in recovered property
- \$7,510,284 in recovered narcotics



<b>St. Thomas-Aylmer</b>	<b>2014</b>	<b>2015</b>	<b>2016</b>
<b>Aylmer Calls</b>	12	22	<b>9</b>
Total Calls	339	524	260
Rewards Paid	\$3,900	\$3,525	\$1,825
Arrests	16	12	9
Cases Closed	14	12	12
Recovered Property	\$1,958	\$13,515	\$2,050
Recovered Narcotics	\$14,844	\$40,648	\$24,386





## Community Response to Mental Health

Police continue to be the first responders in a mental health crisis. They can be among the most unpredictable and dangerous situations to which officers must respond, and can be equally, if not more, dangerous for the person with the disorder. While the majority of such interactions are handled without harm to the officer or the person with a disorder, these interactions can be quite time-consuming, often utilizing a large portion of resources not only from police services, but from the health and social sectors as well. Our staff completed the Road to Mental Readiness program to assist themselves and their peers in recognizing and gauging their own mental health changes.



The Aylmer Police continue to utilize the Elgin CMHA Mobile Crisis Intervention Teams as responders to low risk individuals experiencing a mental health crisis. These teams can take over or assist police to calm the situation, considering the safety of the individual and bystanders. Reach Out became a single source 1-800 number available to anyone seeking a connection to services near them.

In 2016 the Aylmer Police began to formally participate in a county wide Situation Table. Over fifteen other trained external service providers meet weekly to address people and groups at acutely elevated risk and deploy rapid intervention teams to assist them.

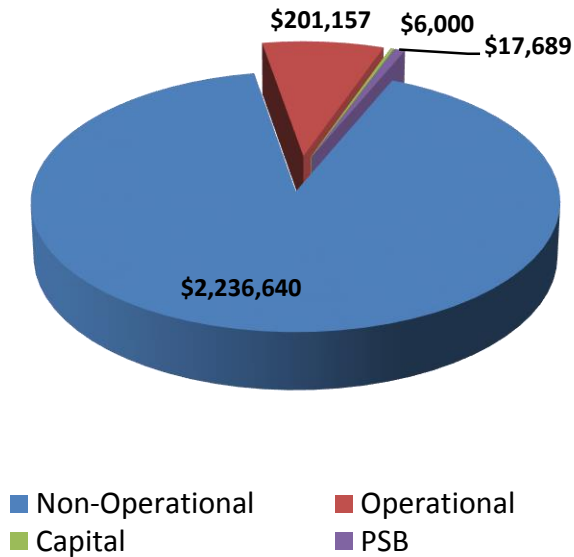


	2014	2015	2016
Mental Health Calls	44	55	53
Safety Apprehensions	8	13	18
Male	18	29	29
Female	26	26	24
Adult	34	34	38
Youth	10	21	15
CMHA referral	2	3	5
Officer hours	33	57	92

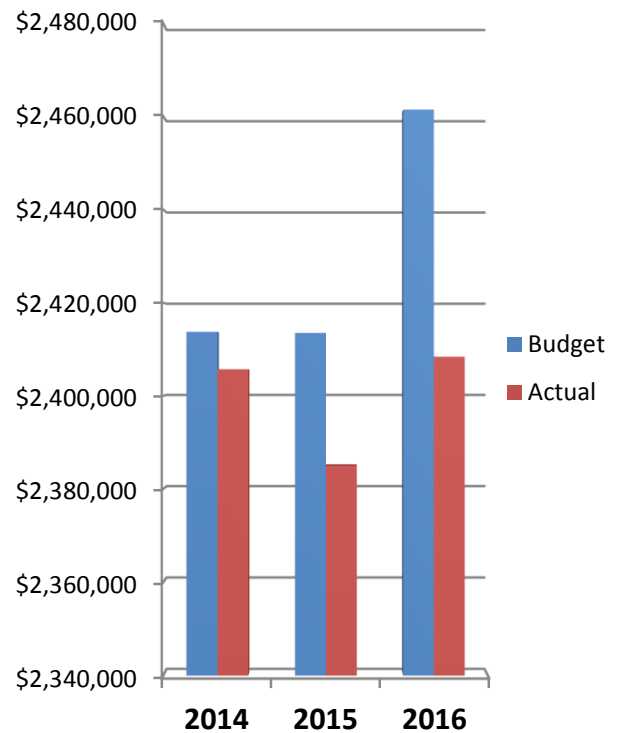


## Budget and Administration

### 2016 Budget



### 3 Year Budget Comparison



### Personnel Statistics

	2014	2015	2016
Sick Time	296	293	236
Short & Long Disability	712	675	1808
Workers Compensation	48	24	0
Suspensions	0	1	0
Resignations	4	0	0
Promotions	0	1	0
Appointments	3	1	2
Retirements	0	1	0
Dismissals	0	0	1

*Spl. Cst. appointed in July and Part-Time Constable in August. Spl. Cst resigned in Jan.*

	Administration	Operations	Total
Chief	1		1
Sergeants		4	4
Constables		9	9
Special Constables		1.5	1.5
Civilians	1	0.5	1.5
Auxiliary Volunteers		3	3
<b>Total Personnel</b>	<b>2</b>	<b>21</b>	<b>23</b>



## Employee Recognition



Jamie Jeffery was hired as a Special Constable in Court Services.



Steve Pommer was hired as a part-time police constable. He comes to us with 30 years of police experience.



Ray Kaastra was recognized with an Exemplary Service medal for 20 years in policing. .



## 2016 to 2018 Business Plan Report

2016 marked the beginning of our 6<sup>th</sup> Business Plan. The following chart is a synopsis of the objectives in each of the core functions of the Aylmer Police. A previous two year comparison was made to show trends and directions towards goals set. The actual Business Plan and past reports may be accessed on our website [www.aylmerpolice.com](http://www.aylmerpolice.com). Fundamentally the Aylmer Police sought to increase community involvement and proactive policing while maintaining enforcement levels in an effort to reduce crime.

*The Business Plan continues to be the goals the Aylmer Police strive to attain. The spirit of the goals and objectives are continually re-evaluated to comply with our fluid policing environment. Public confidence and accountability are paramount to the Aylmer Police and its members.*

Core Function	#	Objective	2014	2015	2016	Remarks
Crime Prevention	1	Crime Stoppers	13	25	8	Increased Aylmer supporters this year
	2	DVI & High Risk Meetings	10	11	12	Elgin Police monthly
	3	Community Events	10	17	26	In Aylmer & area
Community Patrol	1	Log foot beat hours	451 incidents 234 foot beat 300 hours	417 incidents 218 foot beat 302 hours	414 incidents 229 foot beat 290 hours	Consistent in past years
	2	Bike & Park	8 hours bike. Parks not tracked	18 hours bike. Parks not tracked	26 hours bike. 40 hours Park Patrols	Focus on skate park and splash pad
	3	School Visits	Captured in Youth Crime #1			
Criminal Investigation Services	1	Standard Field Sobriety Testing	DRE trained Officer	Additional Breath Tech	DRE officer 2 day seminar	All officers planned for 2017
	2	Criminal Charges	81 Adults 35 Youth	66 Adults 25 Youth	110 Adults 10 Youth	Spike in year-end frauds
	3	Drug Investigations & Partnerships	31 complaints 19 solved 35 (chg/Div)	30 complaints 21 solved 12 (chg/Div)	20 complaints 13 solved 8 chg / 10 warn	Mostly possession charges. 2 search warrants
	4	CISO meetings	0	5	7	Maintain consistency
Community Satisfaction	1	Public Complaints	0	1	0	Desired value
	2	Survey Satisfaction	83% - 2010    85% - 2013 <b>84% - 2016</b>			
	3	Community Events	Reported in Crime Prevention #3			
Emergency Calls for Service	1	Contact Info & Signage	Street signs at 4 corners	New Website	N/A	Using social media to promote contact
	2	911 calls & response issues	255 calls 108 hang ups	253 calls 94 hang ups	275 calls 89 hang ups	Desired reduction in unfounded





Core Function	#	Objective	2014	2015	2016	Remarks
<b>Violent Crime</b>	1	School Lectures & Safety Prog.	<i>Captured in Youth Crime #3</i>			
	2	Domestic Violence Training	N/A	N/A	N/A	Additional Domestic Violence Coordinator planned or 2017
	3	Violent crime rates	44 incidents 39 solved 89 % cleared	40 incidents 30 solved 75 % cleared	34 incidents 30 solved 88 % cleared	Consistent with national trends
	4	MCM, SOR, ViCLAS	6 MCM 9 SOR 6 ViCLAS	2 MCM 14 SOR 2 ViCLAS	0 MCM 10 SOR 0 ViCLAS	Lessened rules for ViCLAS submissions
<b>Property Crime</b>	1	Prevention Programs	Mock Crash for Gr 12 students	Know Your Neighbour cards	Lock-It-or-Lose-It campaign	Will be seeking business buy-in
	2	Downtown Video Cameras	N/A	N/A	N/A	Researching portable solution
	3	Social Media Posts	12013 Web & 139060 FB views	7477 Web & 239631 FB views	11563 Web & 340060 FB views 63 posts	Still best way to communicate on mass with the community
	4	Track Clearance rates	169 incidents 20 cleared 12 % rate	131 incidents 12 cleared 9 % rate	211 incidents 31 cleared 15 % rate	Rash of petty thefts from unlocked vehicles
<b>Youth Crime</b>	1	School Visits vs. Calls	103 calls 87 visits	62 calls 50 visits	84 calls 59 visits	Patrols & walk troughs maintained
	2	Youth Crime & diversion	35 charged 27 diverted	14 charged 17 diverted	10 charged 12 diverted	Mostly thefts and drugs
	3	School Lectures	17 lectures	11 lectures	11 lectures	Invitations & planned
<b>Victim Assistance</b>	1	Situation HUB	N/A	4 initial meetings	44 meetings 0 situations	Weekly meetings with 15 agencies
	2	Unsolved Follow-up calls	N/A	N/A	N/A	Researching in service protocol
	3	Mental Health & Elder training	N/A	2 day Elder Abuse Conf. @ OPC	2 day Elder Abuse Seminar	Quarterly Mental Health Meetings at Hospital
<b>Road Safety</b>	1	Provincial Offences & Speeding	911 Traffic 365 Speeding 137 Other	1173 Traffic 581 Speeding 178 Other	1366 Traffic 570 Speeding 213 Other	20% warnings as well.
	2	Maintain RIDE Programs	24 RIDE 7590 stops 0 charged	24 RIDE 5271 stops 1 charged	25 RIDE 6175 stops 2 charged	Consistent but less overtime programs
	3	Cyclist related programs	N/A	N/A	3 Events	Town road signs & pavement chevrons
<b>Use of Force</b>	1	Reports Required	0 OC, 2 Taser, 0 baton 3 firearm	0 OC, 0 Taser, 0 baton 8 firearm	0 OC, 1 Taser, 0 baton 12 firearm	Mostly for destroyed animals. No persons harmed.
	2	Prisoners Processed	44 males 21 females 7 youth 29 court 36 released	36 males 9 females 4 youth 17 court 28 released	37 males 7 females 4 youth 14 court 34 released	Consistent over past 3 years. Low trials, mostly pleas.



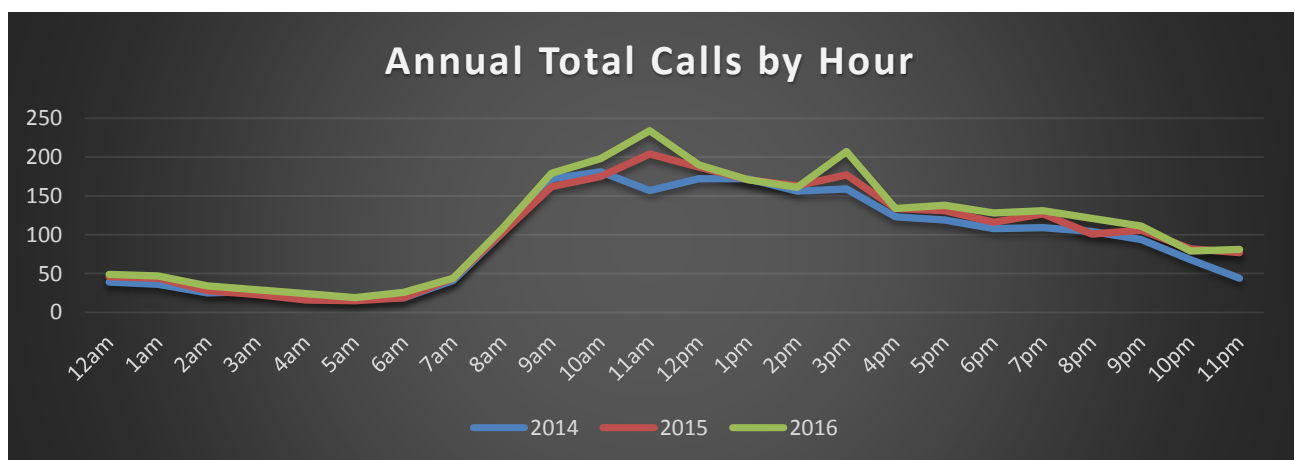
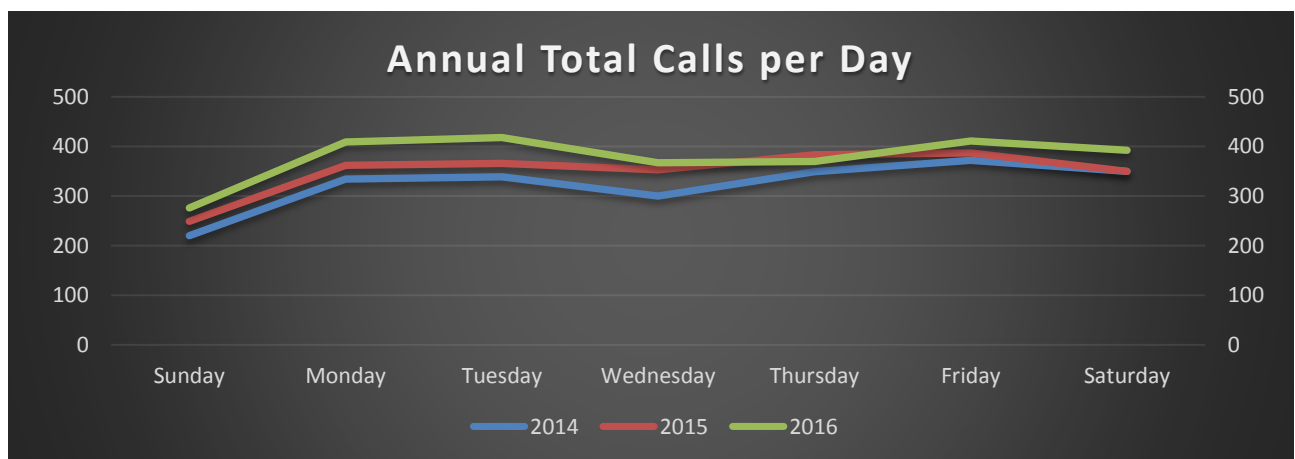
Core Function	#	Objective	2014	2015	2016	Remarks
Information Technology	1	ALPR Grant	Automatic Licence Plate Reader technology approved under the 2016 Civil Remedies Grant and planned for implementation in March 2017			
	2	Radio upgrade	Switched to digital mode in August 2016			
	3	Voice Mail	2018 planned expenditure			
Resource Planning	1	Training / Course tracking	6 In-Service 14 courses 6 seminars 1579 hours	7 In-Service 14 courses 6 seminars 1617 hours	10 In-Service 7 courses 6 seminars 1526 hours	70% mandatory in service. Increase in Mental Health related training
	2	Staff Wellness	4 officers obtained fitness pins	4 officers obtained fitness pins	5 officers obtained fitness pins	Incentives & peer pressure to improve health
	3	EAP promotion	LEAC posters & in-service awareness	WDHP policies updated	Badges of Life Canada Seminar	All staff obtained R2MR awareness & training
Police Facilities	1	Interior Renos	Men's bathroom update began Dec 2016			
	2	Security System	3 cameras & new recorder April 2016			
	3	Exterior Paint	Budgeted & put in Town reserves for 2017.			
Budget Costs	TOTALS	<b>TOTAL BUDGET</b>	<b>\$2,413,747</b>	<b>\$2,413,534</b>	<b>\$2,461,486</b>	<b>\$54,000</b> under budget due to reasons below
		Police	\$2,390,148	\$2,368,722	\$2,388,727	
		PSB	\$15,491	\$17,174	\$15,785	
		Total % spent	<b>100%</b>	<b>99%</b>	<b>98%</b>	
Overtime Costs	PAID TIME	<b>TOTAL HOURS</b>	2956	2167	2023	Part-Time Constables used to cover staff off
		Overtime Paid	1066	777	801	
		Stats Paid	660	275	186	
		Banked ( /1.5)	1230	1115	1036	
	TIME OFF	Time Off hours	979	691	647	
		Paid Bank hours	653	524	767	
		Overtime Paid	\$106,173	\$67,704	\$65,213	
		Banked Paid	\$46,037	\$36,942	\$54,074	
	BANKED TIME	Bank Value	\$20,398	\$24,910	\$28,576	
		Banked Hours	434	530	608	
		Accrued Value	188	188	0	
		Accrued Hours	4	4	0	
Personnel Hours	HOURS- OTHER	Vacation	2808	2688	2536	Member on STD then LTD. Wages insured
		Stats Holiday	856	1236	1086	
		SICK	297	293	236	
		WSIB	48	24	0	
		S.T.D. / L.T.D.	712	675	1808	
		Course	743	874	668	
		Training-other	782	769	812	



## Calls for Service

Aylmer Police provide police coverage and dispatch services 24 hours a day. The station is open to public Monday to Friday 8:00am to 4:00pm. The dispatch service is contracted to the Owen Sound Police [www.owensoundpolice.com](http://www.owensoundpolice.com) utilizing internet radio communications. Both agencies use the same data software, and as such, all Aylmer Police calls for service are integrated into the same provincial database. Computer Aided Dispatch (CAD) and Records Management System (RMS) are the two databases used. CAD calls are generated when the public call police for assistance. RMS calls are self-generated after the fact and often include traffic enforcement and community service. Peak times for service are seen in the graphs below and consistently occur in the middle and the end of the week. This data only reflects the number of calls, not the types. This also tends to represent when the calls are *received* as opposed when the incident *occurred*.

In 2016 there were **3061 CAD** calls and **738 RMS** incidents for a total of **3799**. The average over the 3 years is **10 calls / incidents** per 24 hour period.





## Photo Highlights for 2016





